



An Institute for Civil Services

IAS TOPPER'S

TEST COPY

MANISH MEENA

RANK - 645

**ETHICS, INTEGRITY
AND APTITUDE
TEST - 5**

ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> There are 19 questions. All questions are compulsory The number of marks carried by a question/part is indicated against it. Content of the answer is more important than its length. Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p>
2.		
3.		
4.		
5.		
6.		
7.		
8.		
9.		
10.		
11.		
12.		
13.		
14.		
15.		
16.		
17.		
18.		
19.		

89 1/2

Name Mangish H. Meena

Roll No. _____

Mobile No. _____

Date _____

Signature [Signature]

1. Invigilator Signature [Signature]

2. Invigilator Signature _____

Section - A

1. What do you feel guides human beings better in taking action: feelings or reasons? Justify your stand on this questions. (150 Words) (10 Marks)

Decision making is a very important part of our life. It is generally taken by taking various factors into account. feelings and reasons are two important parameters for decision making, and taking action.

feelings are our emotional response toward particular situations or objects of human beings. while reasons are our knowledge, experience and other rational background etc.

Action taken on the basis of feeling might not be a good and might have interest of oneself and others also. e.g. decisions made, while we are angry and upset - would definitely amount to backfire.

However positive decisions can be made based on the conscience and moral ground, but these are rare cases.

Remarks

Do you think feelings and emotions are or important for ethical decision making?

while reasons comes from knowledge,
experience and would provide rational
ground to take actions:

so decisions and actions taken based on
reasons guide human beings better.

In addition, reasons facilitate measuring
and analysing various probable outcomes

and consequences. thus it is the

reasons which can best guide human
in taking actions.

(4)

Remarks

2. Do you feel that intuition adds up to the quality of leadership? Assess its contribution to the public administration. (150 Words) (10 Marks)

Intuition refers to instinct indicators about possible happenings in near future. These comes without any logical reason.

Discuss
the factors
behind
intuition.

e.g. If I am watching cricket match while sitting on a sofa, If I am thinking it is a more strange the sofa, then I might get out. This feeling thinking is intuition.

→ adding quality of leadership?

→ possible / plausible outcomes of decision making can be imagined likelihood impact on people.

Quick &
accurate
decision making.

→ contribution is public administration

→ It means probable benefits and negatives due to changes in policies and administrative practices.

- > help in policy making and implementation.
- > guide conscience about urgency ness of administrative decisions
- > to assist in application of various ethical values in day to day administration
e.g. Transparency, Accountability, Objectivity etc.

helps in unknown
unchartered
situation.

To conclude Intuition can be a
good guide along with other
ethical tools, but should be
interpreted legitimately

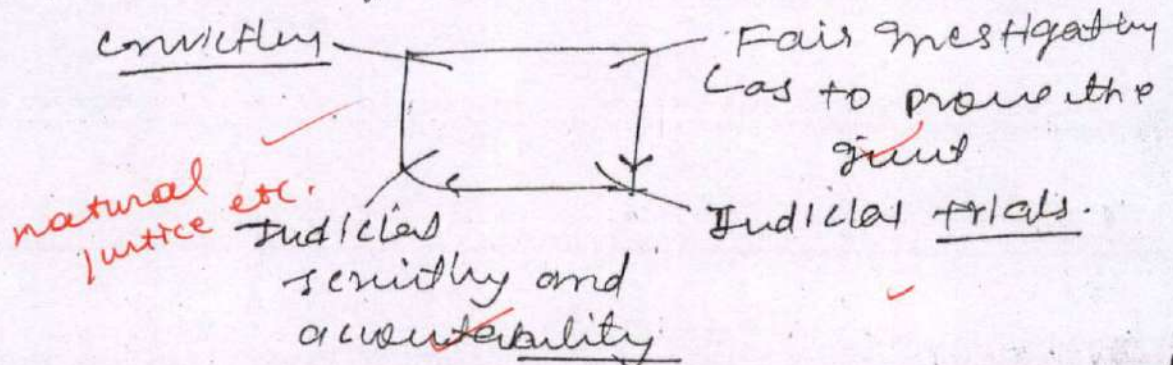
(3/2)

3. Mob violence, also referred to as "Mob Justice" highlights a striking paradox - it approves the dispensation of justice by people, who usurp the authority of constitutional bodies and apply a process they define as speedy. Answer the following questions related to it:

- Do you see the principles of justice being followed in the 'Mob Justice'?
- How is it interrelated with the attitude of society?
- Analyze why the incidences of Mob Justice have increased in recent days.

(150 Words) (10 Marks)

① This is clearly NO. Justice is not followed by mob justice. Because whole justice administration include a process and various stages. Principles of justice include



None of the above process is followed during mob justice so not amount to be called justice at all.

⑤ These types of cases indicates lot of things about society's attitude - lack of trust and beliefs by democratic bodies set up by the government.

Remarks

- lack of adherence and civil duty towards other people ~~as~~ of the society.

- lack of tolerance, patience and blending rules and regulatory

lack of maturity in society etc.

③ These issues have increased due to bullying

> lack of effective criminal justice system.

> prevailing apathy of the state towards people's grievance.

rumours, fake news etc.

> rising crimes and burdened judiciary

> law enforcement agencies not functioning well.

> communalism, regionalism and other

fringe tendencies.



Remarks

4. Suppose you are the head of a disaster management team and have assigned to distribute food grains to one of your subordinates, which he could not handle properly. How will you comment on his performance? What precautions are needed while criticizing the work performance of subordinates? (150 Words) (10 Marks)

I will not respond in an abrupt manner. I will try to find out the real reasons behind poor performance. After analysing and listening his/her side I will respond in an objective manner that would serve interest of all people concerned.

Discuss what shall be the manner of commenting by seniors.

→ Precautions needed

- > Team spirit should be held at all cost and office culture should not be disturbed at any cost.
- > subordinates should not feel demotivated and humiliated - this might upset his/her mentally and would deteriorate productivity.
- > Constructive criticism should be

Remarks

provided, with a view for improvement
in service delivery.

> specific personal issues should be
taken into account while evaluating
performance and criticizing anyone.

> other subordinates should not
feel inferior, criticism should be
fair and in a friendly manner.

To conclude, public and professional
is full of many incidents and utmost
care should be given to interests
of all people

Good explanation
of precautions

3h

Remarks

5. Too many of us are not living our dreams because we are living our fears. What is your dream and the biggest fear of your life? What steps have you taken to achieve your dream while overcoming your fear? (150 Words) (10 Marks)

my biggest ~~of~~ dream is to make my siblings capable enough to achieve great success in their lives, and live an independent life.

my biggest fear is about their apathy toward their own lives and education, careers etc.

I have taken following steps to overcoming this fear.

① I am trying to motivate them by setting an example of myself.

I am motivating them and showing them how hardwork, dedication and passion toward our goals always pay off.

② I have provided guidance to my siblings and also assisted

Briefly introduce "dreams" & "fears" and their roles.

Remarks

them in taking decisions of their lives

(ii) To have provided utmost support to them, and assured them about their duty towards parents, family and cliv's duties as well.

In this way I am trying hard to attain my dreams while overcoming inherent fears.

✓ (3½)

Remarks

6. As a divorce mediator, what are the two major steps that you should take to resolve the conflict between opposing spouses? (150 Words) (10 Marks)

As a divorce mediator, main concern is to build mutual trust between both the spouses and based on the helping them to restore their marriage life.

Two steps that should be taken-

① social counselling! Both should be provided adequate chances to ~~rest~~ listen their concerns, and root cause of mistrust and division of relation.

Based on all the binding, they should be motivated to build the trust again and being cooperative.

② Help of relatives: Relatives can play a greater part here. as all the family members know them very well and understand their concerns.

Discuss the values of divorce mediator.

Discuss how you can help them to communicate & reduce communication gap.

Remarks

- (iii) Combining both the partners to sort out issues with mutual discussion and interaction.
- As this is a very sensitive issue and talking to each other about prevalent issues would be a better option.
 - In addition help of a neutral 3rd party; can be taken into will assist them to discuss issues.

Hence, other final steps such as divorce etc. should be the last option in these cases. But efforts should be directed to ease the tensions between spouse.

(3)

Remarks

7. What can be parenting tips that you can give to your sister who wants to develop tolerant and accepting attitude towards people of diverse background in her newly born twins? (150 Words) (10 Marks)

Family and close relatives constitute the primary stage of socialisation process of a child. These family members mould the attitude, values, beliefs of an infant.

my parenting tips to develop a tolerant and accepting attitude will be as follows;

> family environment: be it joint or

nuclear family, parents, other siblings should behave in a cooperative way and respecting each other's choice.

New born child usually try to imitate the elders and their way of behavior as well.

> education: when twins are able to understand, they should be taught about composite culture. They should be exposed to our shared history.

values of unity, integrity and oneness.

e.g. freedom movement.

> media: should be kept away from negative media content. even as some channels are highly biased, hate speech on social media platforms.

> Constitutional and other fundamental values:

- make them aware that our prosperity depends on our togetherness

- fight to equality, non-discriminatory

- sensitised towards all sections e.g. female, poor, marginalised

To inculcate these types of attitude formation should start from early child hood stage:

Discussions how the children be introduced to different cultures & religion etc

63

Remarks

8. Tobacco smoking is considered to be a fashion and an addiction too, which has an established relation with the cancer. The Government has recently decided that 85 per cent a cigarette packet, should display a pictorial cancer warning, which the tobacco companies opposed and appealed in the court but, the court upheld the decision of the government.
- Do you think that such a display warning on the packet acts as a deterrent to cigarette smoking?
 - What are the other ways by which change in attitude and preferences can be brought in people who smoke out of fashion or addiction?
 - What is the use of prohibiting smoking if it generates revenue on one hand and gives choice and freedom to people to enjoy their lives as they wish? Do you agree? Give reasons.

(150 Words) (10 Marks)

② Visual Objects directly hit our instincts, and have major impact on our way of life. Human mind retains visual object for much longer time. showing pictorial cancer warnings make people feel that, their miserable condition could break whether other door as well. Pictorial warning usually transform as an emotional appeal to people to quit smoking. In most of the cases, specially new smokers, it act as a deterrent but some people ignore it.

③ ; emotional appeal - to family members of smokers. eg. spouse,

Remarks

parents who might change attitude of individual.

> Increasing sin taxes and ultimately costs of smoking substances.

> more robust awareness concern about harmful effect of individual, family, health conditions, linkages with other non-communicable diseases.

③ government earn a huge chunk of revenue from taxes on these substances but on the flip side government spending a lot of resources on health issues arising of these smoking habits.

freedom of choices liberty under right to life (21), but this right to right to life should not be at the cost of overall welfare of society.

In addition directive principles of state policy also sought to promote health and well being of people. To achieve all these holistic developmental and well being aspects, smoking has to be restricted.

Dissonance with the angle of Mill's harm principle.

3 1/2

Remarks

9. Is there a gap between learning and practicing of ethics? Should this become a reason of not teaching ethics in schools and universities? Discuss. (150 Words) (10 Marks)

Learning of ethics involves adopting values, principles, ethics through bookish knowledge or experience, that guide our actions.

Practicing of ethics refers to application of those learned principles in practical life.

For example: a child learning cooperative attitude in family and apply that with his/her schoolmates.

Teaching ethical principles in schools and colleges is vital for personality formation. Currently ethics is not a

part of educational curricula due to gap between learning and application.

This is true that there is a gap between learning of ethics and practicing of ethics. This is evident.

from the fact that many public servants are facing cases of corruption. This is due to lack of application of ethical values.

Do you think it is difficult to practice ethics?

Remarks

In addition, social norms which are ethical in nature are also being planted.
e.g. commitment toward spouses and duty.

But there ~~is~~ should not form the basis of ~~excuse~~ to not teach ethics in school and colleges. Here ethics should be a part of curriculum and of student life as a whole. The gap between learning and application should be filled in the student formative years itself. These types of learning and applications would help in filling the gaps in future.

As OECD secretary general Angel Gurría said "ethics and integrity should be part of our culture".

Do you think methods such as Socratic method may help in teaching ethics?

✓

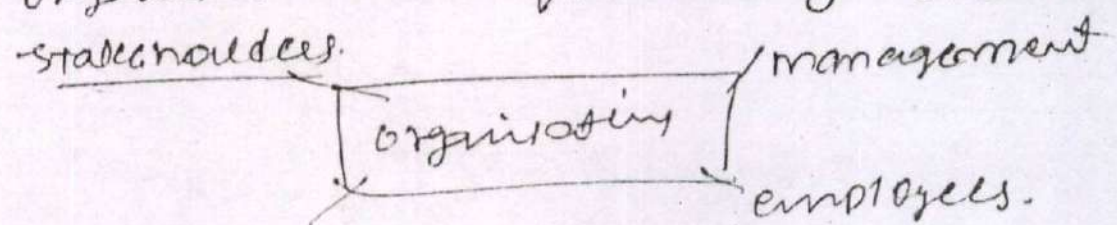
342

Remarks

10. Briefly introduce Maslow's hierarchy of needs. Do you think most of the human beings get engrossed in the basic necessities of life rather than moving to the self-actualization stage? Discuss.
(150 Words) (10 Marks)

11. Can an organization be run only using management principles? Does an integration of social and cultural constraints along with management principles improve the work culture? (150 Words) (10 Marks)

An organization has following aspects
 stakeholders, management, employees, customers.



organization has certain goals, objectives & performance goals to be achieved. Most of these can be achieved by only management principles but have some issues;
 like > emotional touch to work and relationship between stakeholders
 > voluntary adherence to code of conduct and code of ethics.

'work culture' itself has a cultural element & is far beyond managerial principles. It is defined as values, attitudes, behaviour shared by all the members in an organization.
 e.g. punctuality, cooperation, supporting each other, following ethical, moral code of conduct. etc.

Discuss various social & cultural constraints management shall acknowledge.

Remarks

social and cultural constraints can play a big role in improving work culture because:

- > They increase the shared understanding,
 - > increases emotional touch
 - > improve trust, belief in the leadership
 - > social norms such as tolerance, acceptability enhances the performance.
 - > improve learning, as transmission of knowledge through interacting
- Thus, in this way social and cultural constraints can improve work culture

(3½)

Remarks

12. For the proper maintenance of law and order, a policeman should consider himself as a citizen with uniform and a citizen as a policeman without uniform. Discuss.

(150 Words) (10 Marks)

Law enforcement and maintenance of law and order is the primary function of police force organization. Proper maintenance of law and order demand cooperation and coordination from all stakeholders, that is society (citizens) and police.

What are the latest issues with maintenance of law & order?

Objective of law and order is peace, tranquility, prosperity in the country, when policeman consider himself a citizen without uniform, he/she get to know about the various hardship faced by common man, helplessness and other physical, psychological circumstances. only in this case police can address the grievances of people.

e.g. when policeman feels that he/she is also a child of son/daughters of farmer, the automatically judicious use of

Remarks

force line in.

which citizen see himself as police
he get to know about the line
the police takes! such as

- > external pressure
- > political pressure,
- > bureaucratic pressure
- > long hours of duty,
- > physical hardship.

Discuss duty of
citizen to be careful,
report suspicious
etc.

e.g. Formers interacting well with
law enforcement agencies during
protest

thus by increasing mutual support
and understanding, law and order
maintenance could be made more
effective ✓

(3/2)

Remarks

13. There has been surge of interest in spirituality both at the personal level and at the workplace. What is spirituality? Do you think there is a relationship between productivity and spirituality?
(150 Words) (10 Marks)

Section - B

In the following questions carefully study the cases presented and then answer the question that follows:

14. You are working in a big government organization as a head. Under you, there is a team of seven people. A senior administrative officer has recently joined it. He is very short tempered and yells at his subordinates even on small issues. Due to his position no one utters a word and feels very humiliated. You have noticed the lack of participation of the subordinates in the project due to his behavior. Also, you know that your subordinates and colleagues expect something from you.

- (a) What are the options available to you?
 (b) Evaluate each of these options and choose the option, you would adopt, giving reasons. (250 Words) (20 Marks)

this case is about bad organisational work culture, where senior administrator is not behaving in a team spirit with subordinates. These things determine the performance of the organisation.

options available to

(1) Directly talking to the officer and make him aware about the his behavior, that is eliciting work environment.

merits

- > officer might change his way of behaving.
- > provide some sense of confidence

demerits

- > He/she might infringe and cause more problems personally to me.
- > He/she might think, colleagues

Remarks

- to colleague that they can talk to him directly so no fears at all

are most loyal to him and not following orders ✓

he may get angry etc

option 2 taking all co-workers and other employees and collectively talk to him in polite and in a respectful manner

merits

> He/she might be aware that his/her inappropriate behavior causing problems to office workers - so need to be change

> self-respect of colleagues might be brought back by talking to office directly about problem.

de-merits

> He/she might move excuse to confirm his unhealthy work selecting.

> further non-corporate behavior.

Remarks

OPTION 3 fast developing informal relations
with the officer and take the issue
in front of him and make aware him
about negative matters.

> meets

> No personal issues
as I am informal
with him the new.

> No negotiating,
and comes on other
colleagues and on his
self respect.

per-meats

> officer might
think to my informal
relations all motivations

> He/she may feel
betrayed as I used
to be personal relations
to him & known of
employees

Do you
think
counselling
etc could
help too?

~~that~~ and option is most appropriate
way, as it respects all purpose may
as, due respect to officer, not bring
the issue in unethical and also
his/her behaviour might change due to
personal relations.

8

Remarks

15. Mr. X is working as the head of a developmental organization dealing with water supply schemes in an urban area. Y and Z are his two subordinates. Y is the engineering head and Z is the financial head. Both Y and Z were earlier good friends, but now the differences between the two have gone to an all-time low. Whenever Y brings any water supply proposal which is sent for the financial concurrence of Z, he makes adverse observations that makes difficult for X to take a final decision. How will X resolve their differences to ensure that water supply schemes do not get delayed?

(250 Words) (20 Marks)

This case is perfect example of inter. departmental issues in ~~the~~ administrative practices. This might hamper effective public service delivery, as in the ~~the~~ case with water supply.

Critical issues involved

- > Public service delivery - as water
- > Accountability of the organization towards public.
- > Non-cooperative attitude - as with the case with Y and Z
- > General issues impacting public duties.
- > Responsibility of Mr. X to solve the problem with minimum hindrance to public service.

Discusses the role of leader in conflict resolution.

Remarks

Cause of action by X

Option 1 I will talk to both of the officers and try to find out the cause of deteriorating relationship. If matter is too much personal, I will not interfere in that but I will dictate to both of them that keep away personal matters from public duties and ensure proper functioning and implementation of water supply schemes.

Option 2 If the matter is departmental related or due to intra-administrative disputes, Mr X should tell them immediately and give a show cause notice for obstructing the implementation programme for water supply so this is a legal option.

Remarks

option 3. Mr X should talk to them and try to resolve their matter at higher level. This can be done by making aware them about their responsibilities towards

public and their behaviour might create problem in office environment.

This might improve their family environment as well. to Mr X.

By not going in their personal life should try to build

mutual concern feeling, trust and cooperative attitude.

Do you think that regular informal meeting between three could help to resolve conflict?

This option seems better because mutual cooperation at work place might improve their personal relations as well.

This kind of situation are very frequent in administration. This should be handled with wisdom care and in a peaceful and swift manner.

8

Remarks

16. A private school has dismissed a teacher after claiming that she had failed to complete her six-month probation period to a satisfactory standard. But the actual reason was that she had been suspended from the job after just three months on the grounds of her HIV status. But the school does not want to make it a formal reason for her dismissal. She is friend of your wife. She is hesitating in making a formal complaint to the competent authority. Your wife discussed this issue with you as you are the District Collector. She expects something from you but fears that if the matter goes public it will hurt the sentiment of the victim as she herself didn't want to do anything.

(a) What options you have as a district collector in this case?

(b) Discuss course of action that you will take and justify every steps.

(250 Words) (20 Marks)

This case is about lack of awareness about various diseases and their impact on victims, physically, economically and in a discriminative way in cases. Here also a lady suspended due to HIV disease, without any concrete reason.

Critical issues involved

- > lack of awareness about issues
- > social stigmatisation - e.g. HIV
- > discrimination
- > violation of constitutional rights
- > responsibility of the DM to uphold the principle of our constitution and democratic values.

Options I have

Remarks

① Asking the lady to file a formal complaint ~~also~~ against school administration *analysis?*

② Sheer lack of trust in school administration,

meant: this might be considered as a step of favoritism, as lady is a friend of my wife.

③ Asking lady to trust accept the suspension, But it violated the basic human, constitutional rights of a person.

④ Asking school administration to cancel the suspension and retain the lady as teacher.

All the above options have some pros and cons, but none satisfy the credibility and value the view in a holistic manner.

main issue here lies in the apprehension of other people about

Remarks

certain types of disease, such as
HTV/AIDS. Disease of which infected
people face hardship

The best way of action is as follows.

> Talking to the lady and finding the
 actual cause and her condition about
health, while keeping this situation
confidential.

> Talking to administrator (school)
 about their apprehensions and addressing
 those misconceptions first - HTV is
not a curse.

> if needed and parents are also
 opposing - need to be aware about
disease, and their psychological
impair.

> ensure lady teacher get health
facilities and psychological
counseling also.

> At the last - awareness programs
should be organized to
 disseminate the right information about
disease to common public.

Do you
 think that
 the lady
 shall fight
 for her
 rights?

(87)

Remarks

17. You are a research scholar in one of the most prestigious colleges. Your research guide is a much respected person in college because of his teaching capabilities and original research work. Students love and admire him for his sincerity, knowledge and hard work. One day he called all students of your batch to home to clarify their doubts as he was not keeping well to attend college. Once you reach his home, you heard a lady crying. You were not comfortable at his home. After coming back, you tried to enquire about that lady. Later, you come to know that the professor is involved in regular domestic violence. You discuss this with your friends, but they don't want to get involved in this as it may impact their relationship with the guide badly. Following are the options before you. Analyze.

- Ignoring the issue as it is their personal matter and focusing on my research work
- Talking to the guide's wife and counsel her to report about domestic violence
- Report to appropriate legal authority
- Suggest some alternate method

(250 Words) (20 Marks)

This issue is about domestic violence. According to NCRB data more than 50% crimes against women are about domestic violence. ✓

① Ignoring the issue is not the purpose that, he is my senior and I should not interfere in personal matters. Some little dispute between husband wife are common and they are considered as good to concern the relationship. But when there is involved violence, physical, mental, they need to be taken care off.

Remarks

① Talking to the judge's wife directly without their consent would amount to gross error and misjudgement. It will further amplify the disturbance to their personal space and deteriorate their relationship. But it also has positive in providing counseling and mental support to overcome the psychological trauma.

② ~~Report~~ family issues are very sensitive ones. Reporting to the legal authority would damage the image of the professors and also family name. It might block the way of harmonious solutions of the issue. It might be possible that wife may not go against husband and without evidence she will not serve any purpose.

Remarks

other alternatives

- > sensitize the student ~~to~~ under his guide and collectively talk to the teacher and their negative implications on them.
- > Aware the teacher about various triggers, where domestic violence lasted heavily to the family.
- > develop informal relationships with the professors and talk about the issue and along with the help of his colleagues can be taken.
- > finally, we can talk to his own children if they are mature enough to provide support to their parents.

To conclude, various other legal mechanism should be the last resort, as as family counsel etc

Good approach!

87

Remarks

18. One of your friend, a mid-level bureaucrat, is highly upset because of his job-related stress and family problems and often expresses his disenchantment with life. He gave an application for 3-week leave, which was sanctioned by his boss. However, a senior officer (placed higher than his boss), called him during his leave period to the office for handling a sudden exigency and this was not the first time when such a thing had happened to him. It happens very often because the officer is very efficient and reliable. The officer has a feeling that those who work honestly are overused while those who work less but keep a personal liaison with seniors work less and get various rewards and privileges. He is disillusioned. He is unable to give reasonable time to his aging sick mother, his wife who is under depression and children who are going to face their 10th and 12th board examinations. The officer is very upset and broken because of his inability to reconcile his official duties and family responsibilities. He seems to be very disturbed and broken. Despite being an honest and efficient officer he has not been given adequate rewards and recognition and space for looking after his personal needs; he displays signals of suicidal tendencies. What would be your suggestions to him? Discuss the merits and demerits of each suggestion. (250 Words) (20 Marks)

This case is about huge administrative responsibilities and unbalanced work life. The officer is very upset due to heavy burden of responsibilities - family, administrative - public duties.

(ethical issues involved)

- > Lack of Balance between family responsibilities and public duties
- > Sensitivity is not present among senior officers → about the problem faced by subordinates.
- > Lack of family support.

Remarks

> lack of reward for good work while rewarding less efficient officers.

→ my responsibility as a good friend.

Suggestions

① Leave the work mid way and focus on a self health and family well being

> provide relief from the heavy burden of office work

> family will get some attention
P. 2 sick mother, depressed wife

> Public Interest will be hurt - as he is the most efficient and reliable officer.

> putting family responsibilities over public duties

Do you think it would be reckless advice as friend?

② send the family to relative's home and focus on administrative responsibilities

> Complete focus

> family interest and support

Remarks

Public duties.
 > Show strong
 will for public
 service and family
 obligations.

might have
 > more distracted as
 always being responsible
 stuck into mind.
 > lack a quality of
child servants

③ Request higher authorities to provide
 some time and talk to them about
 health, mental and physical, and other
~~on~~ urgent family needs

ment

> higher authorities
 might - be more
 permissive as they are
 not ambitious

> Give him time
 to perform all family
duties and return
 to work as fresh

demands

> higher authorities
 might question the
 loyalty and dedication
 towards public
interests

> They might give
 him ~~the~~ responsibility
 to inefficient office

To conclude, there are frequent with
child servants, and need strict discipline
house life balance and to positive
organisation work will.

Remarks

8

19. There was a residential school situated in the remote part of the country in which approximately 250 boys of class IXth and Xth used to stay and study. The School Principal had his residence in the school premises itself. The Principal used to attend and participate in the daily morning prayers and take both his meals along with students. He was a kind-hearted and empathetic person who also used to provide moral education. The students liked and admired him not only because he preached, but he also used to set personal examples. On the basis of the above information, answer the following questions.

- (a) What could be the contribution of the school principal in attitude formation of the students?
- (b) If one of the students gets into civil services at a later stage, what impact and influence does the school have on his attitude and behaviour?

(250 Words) (20 Marks)

① Attitude is a set of behavioral, emotional, psychological tendencies to observe something, with some kind of favor or disfavor.
e.g. attitude toward particular tribal community and their segregated nature.

— Contribution of Principle:

① Cooperative Attitude: as he is living with the students in the school premises and taking meals with them.
It also requires a sense of belongingness among students.

Remarks

- (11) empathy and compassion: He talks and deals with students with a polite manner and kind-hearted.
- (12) moral values: He provides them the way of living as good human being, ethical values, what should we ought to do and what ought not to do.
- (13) Be inspirational: by setting personal examples, he is inculcating values of be modeling the way. In simple words, he helping children to be an inspiration to others.
- (14) Attitude towards teachers: Attitude of deep respect and reverence toward teachers and teaching. Profession, This helping student to learn creatively by practical examples.
- (15) No sense of superiority: all student of XI and XII living together and also principles.

Remarks

this is ~~the~~ eluded the superiority and inferiority feeling → this is vital for inclusive society

⑥ cooperative attitude and behavior.
with team members, offices etc.,
subordinates.

— effective public service delivery —

— no absence of inferiority,
superiority feeling, with common people

— the leading impulse drive — as the
principle living.

— sympathy, empathy, compassion with
all the people.

— respect and reverence towards

— personal attachment with people
around the him.

— leadership qualities — with utmost
care of all.

To conclude, teacher is one of the three most influential persons along with more than the call of duty!!
parents and mothers

Remarks

9

