



An Institute for Civil Services

IAS TOPPER'S

TEST COPY

HEMANT KALAL

RANK - 371

**ETHICS, INTEGRITY
AND APTITUDE
TEST - 2**



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ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 19 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</p> <p>96 1/2</p>
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1. Invigilator Signature _____

2. Invigilator Signature _____

Name Hemant Kalal

Roll No. _____

Mobile No. _____

Date _____

Signature Hemant Kalal

Time = 9 - 12:40

Section - A

1. Moral values allow humans to produce large cooperative groups, tribes, and nations without the glue of kinship. Explain the significance of moral values in helping humans survive and thrive. (150 Words) (10 Marks)

Bertrand Russell held - "the only thing that will save mankind is cooperation". Moral values help stabilise the societies by ways of empathy, care, help, cooperation etc. Nations, tribal groups (such as Shikharaj), cooperative groups (such as Amul, and Baden) are its examples.

Significance of moral values
in helping human survive :

- ① Moral values such as cooperation help whole human societies survive. Eg - Partnerships in the wake of Climate Change (Paris Pact, International Solar Alliance). They focus on collective well being.
- ② Moral values possessed by Civil Servants help in governance which brings benefits such as education, health, water, house to the masses.

Remarks

- ③ moral values provide a basis for justice in society. This reduces entropy in society & bring stability. (3/2)
- ④ moral values empowers all sections to grow. Eg. moral values of Raja Ramnohan Roy enabled legislation against Sati Pratha - this enabled women (widows) to survive & thrive.

It is said - "morality is the glue which binds all sections of humanity & helps them grow together."

Discuss the role of moral community & how it extends beyond own's family etc?

2. What do you understand by "thought leadership"? What does it take to become a thought leader and why is it significant? (150 Words) (10 Marks)

Thought leadership refers to leadership based on vision, long-term thinking & holistic point of view of leaders. Such leaders can move the world. Eg--
Verghese Kurian (who could think of India becoming largest milk producer of world),
Abraham Lincoln (who could visualise end of racial discrimination in modern world).

What does it take to become thought leader?

- ① Clear Thought Process - clarity of thought can produce sustained value in future.
- ② Power of imagination & Visualisation - Leaders who can visualise the future, after say 20 years - 30 years.
 Eg. Shriidharan's leadership provided sustainable transport for Delhi for next 2-3 decades.

Remarks

③ It thinks of benefits of all sections -

This is quality of broadmindedness, based on morals such as equality, liberty, justice, social empowerment, secular ethos etc.

Eg. Gandhiji could visualize non-violence ⁱⁿ not only state India but a non-violence for also the India after Independence.

Significance

- achievement of long term goals
- sustained motivation for followers.
- National progress & even world progress
- self reliance.

Also do you think communication of ideas is an important part of thought leadership?

③

3. Motherhood is a traditional role that women are expected to fulfill. Do you think it comes in the way of the modern idea of women empowerment?

(150 Words) (10 Marks)

Motherhood is a very important responsibility of women, that even Gandhiji considered to be her prime duty.

It is important because —

Children's health, survival depends on it.

the values, morals etc that children learn are directly affected by mother (she is their first teacher)

It makes better future not only of children, not only of family but of whole nation.

How is traditional role of mother in family?

Yet, it can come in way of women empowerment :

- ① Women empowerment deals with agency (decision making power) of women in social, economic & political fields etc.
- ② Motherhood confines women to home & hospital during and after pregnancy.

Remarks

This reduces their ^{active} role & participation in decision making in socio-economic-political spheres.

- ③ ASSOCHAM reported that MSMEs are not hiring women in large number due to enactment of Maternity Benefits Act. (Because, it amounts to loss on company's balance sheet).

The possible solution is, that both mother & father should take responsibility of child care. Also proper education to women in childhood & teenage will make her actively empowered.

Good explanation!

4. "The best brains of the nation may be found on the last benches of the classroom." What do you think made APJ Abdul Kalam say that? What can our schools, parents, and students learn from this? (150 Words) (10 Marks)

Dr. Kalam only said what is in reality the situation is. I.e., it doesn't matter whether, you sit on first bench, mid bench or last bench, what matters is how we perform our tasks.

Dr. Kalam, also perhaps wants to convey ~~to~~ to teachers, schools & parents that they should not be thinking wrong about back-benchers, who at times may be from poor, deprived background. If somebody is from last rung of society, it doesn't mean that he/she can't grow & come out from poverty/illiteracy/backwardness.

Learning:

Schools - should focus on ^{raising} potential of all children, as they keep within them the future of India.

Parents - must have faith in their child, even if they might be from poor background (Dr. Kalam himself was from a very humble family of fisherman)

Students - must keep the ethos of equality & respect towards their fellow classmates. They should work with spirit of cooperation to come ahead in life together.

Do you think Dr. Kalam is also saying that apart from academic excellence, creativity & innovation shall be acknowledged too?

2

Remarks.

5. How does the decline of joint families and the rise of nuclear families in India affect the sources of value education for children? Discuss. (150 Words) (10 Marks)

In India, as per Census 2011, out of 25 crore families, about 13 crores are nuclear families.

It affects sources of value education for children :

① First the process of breaking of joint family, is at times very painful. It happens due to division of wealth & property; It happens due to abdication of duty of one's parents towards their old parents.

This affects the mental attitudes of the child badly. He can see the growing selfishness in society, which is running after material resources. (Current example is Hinduja family). This suggests, no amount of money can satiate human desires.

Remarks

② When there are no grandparents - child can barely learn their values such as - kindness, cooperation, courageous fight in difficult situations, care, love, helpfulness etc. ✓

③ In Nuclear families, often it is found that both parents are working. So there is no one to give time to children.

In their absence, (she is left with gadgets (mobile, tablets)). They then shape values in children. Loneliness, depression, Violence (eg - Pub G), Virtual world (social media) is the source of values or its deprivation. ✓

Hence, parents must take active care to children by giving time on their education, gaming, social life etc. ✓

Good, but could it be said the parents are with no merits?

6. It is often said that "When the going gets tough, the tough get going". Discuss the importance of "adversity quotient" in this regard. (150 Words) (10 Marks)

In difficult times, one needs to become very bold in making decisions, otherwise, failure is almost certain. Only by toughness of character (i.e. courage, hard work, proper planning & execution, perseverance), one gets the goal. Eg. - Sri Swami Vivekananda & his peer group of young monks, had no food for days, yet he dared to go to Chicago Parliament of Religion (1893) despite facing many difficulties.

Adversity Quotient & ^{its} importance:

- ① Adversity Quotient - is the ability to hold oneself calm, patient, courageous & working by perseverance, even during adverse times.
- ② If one has this ability, success is bound to come. It is the test of character, which helps men grow quantitatively.

Remarks

③ It is said - "only in the times of adversity, does test of leadership happen".

All the great leaders such as Gandhiji, Nehru, Bose showed this quality during freedom struggle against British Raj and they came out as winners.

④ It gives rise to growth of other qualities also - such as patience, purity, proactiveness, dutifulness, timeliness of action etc.

The History is replete with examples where men & women of exalted character changed the course of event due to their ability to face adversity.

Very good explanation of AQ. Could you also suggest how AQ may be improved?

7. What we ordinarily call "degeneration of values" can also be interpreted as "redefinition of values". Critically examine. (150 Words) (10 Marks)

In society, there is huge hue & cry that degeneration of values has taken place. In normal sense, it refers to absence of or decline of values of truth, ahimsa, goodness of character, kindness, celibacy, moral conduct etc.

However, when we try to critically examine it, it may also refer to redefinition of values. For example -

- ① Women in the past followed practices such as Purdah etc.

Now some people may cry degeneration of value when they see girls in mini-shirts.

However, it is not actually degeneration of values but ^{its} Redefinition. Because the Redefined value is freedom to choose, woman empowerment (agency) etc.

Remarks

② In villages the Khap Panchayats would frequently rule against Untouchables & intercaste-marriages;

Similarly there is opposition to LGBT rights.

However, this is again a case of Redefinition of Values; it is in accordance with Constitutional morality (eg - Nartej Singh Johar case) & modern ethos of equality.

But every case of degeneration of values could be called redefinition?

8. "Generations to come, it may well be, will scarce believe that such a man as this one ever in flesh and blood walked upon this Earth." - (Albert Einstein). Discuss 3 ideas of Gandhi that you think makes him timeless by discussing their contemporary relevance. (150 Words) (10 Marks)

Gandhiji lived and propagated such an ideal & ~~subtle~~ extraordinary life that make it even difficult to think, for future generations ~~as~~ real. His principles of satya, ahimsa, brahmacharya, asteya, aparigraha, ~~as~~ cleanliness, ~~fasting~~ unto death, fight against ~~might~~ were excellent.

3 ideas of Gandhiji that makes him timeless :

① Non-violence - He practiced it to a very ~~image~~ great extent that defies imagination. He said - "Have ^{love for} even your enemy"; "Hate the evil, not evil doer".

Before Gandhiji, nobody could even think that right of British could be resisted by weapon of Ahimsa.

Martin Luther King also practiced it successfully in USA, following Gandhi.

Remarks

↳ explain how it is still relevant today.

- ② Brahmacharya - this value had almost become imaginary for youths of modern age. Even during that time, Gandhiji practiced it successfully despite being a married household (as given in - "My Experiments with Truth")

In contemporary times, if people practice purity, then the pressing problem against women, i.e. rape, abduction, marital rape etc would not arise.

- ③ Fasting Unto Death - He did it during Poona Pact, ~~before~~ during Communal Holocaust (1947).

In contemporary times, Anna Hazare did it to bring Lokpal Act & to reduce corruption in public life.

[But there are the methods he adopted. Explain his principles like Sarvodaya, Sustainable development etc]

9. What does "Bureaupathology" possibly mean to you? Discuss a few human values that can cure this disease. (150 Words) (10 Marks)

Bureaupathology can refer to certain ill elements of Bureaucracy such as - elitist attitude, secrecy, lack of accountability, Centralisation of power, highly procedure conscious (rather than outcome conscious) etc.

Do you think this is result of over emphasis to bureaucratic values such as rules, rational etc?

They hurt public service delivery & citizen empowerment.

A few human values to cure it?

① Empathy -

It is said -
"If Civil servants have empathy, nothing else matters; If they don't have it, again, nothing else matters."

This quality & value will sensitise bureaucracy towards the grievances of people & come out to help them.

Remarks

② Accountability - (dutifulness as a human value)

If civil servants remain dutiful towards citizens, they will naturally develop bonding with them. This can erode elitist & colonial mindset.

③ Justice - If they become imbued with sense of justice, they will never involve in illegal gratification.

II ARC holds that we have, fortunately, a tradition of civil servants who have the spirit of idealism & patriotism to which they worked for welfare goals. to - Srinivasana (Redapalli, Tamil Nadu), Raj Gadam (Dikkin) etc.

Consider other humane values such as emotional intelligence, conscience etc.

10. "Patriotism can't be our final spiritual shelter. I will not buy glass for the price of diamonds and I will never allow patriotism to triumph over humanity as long as I live."
Examine the relevance of Tagore's quote in present times. (150 Words) (10 Marks)

Tagore was a champion of
Internationalism & Humanism. He preferred
Humanism over Patriotism.

Relevance of this quote
in present times

Introduce
briefly his
apprehension
from Nationalism

- ① Patriotism, however great it may be,
divides human beings into Nation states.
It creates artificial boundaries between
States & also between hearts of people.
In present times, the
Climate Change problem, Refugee problem
is a manifestation of narrow-minded
patriotism.

Eg. Trump called out USA
of Paris Pact, despite the fact that
many island nations (such as Indonesia,
Papua New Guinea) are facing severe
cyclones due to Climate.

Remarks

- ① Wars between Israel-Palestine, India-Pakistan, issues of China-India border would not happen, had it not been for the narrow-minded patriotism.

3 1/2

Tagore wanted to establish sustained peace & harmonious world, which is possible only by international cooperation.

Good but patriotism can't be denied totally. How could a balance be made between patriotism & humanism.

Remarks

11. How a society responds to immigration tells how it strikes balance between its values and interests. Examine. (150 Words) (10 Marks)

Both values & interests are importance for stability & growth of society.

Society may respond differently.

Eg.- When, 3 years ago, refugee crisis shook the conscience of European Nations, a few of them opened their borders & hearts.

Eg. Germany, UK, France. This was based on values.

However, when the flood of refugee became difficult to handle, and also when some of the immigrants indulged in terrorism, Europe closed the gates to refugees. This decision was based on societal interests.

Response to immigration is an international responsibility, for which all the nations should cooperate. There are some conventions such as Refugee Convention 1951, New York Declaration 2018 etc which can help resolve conflicts.

Remarks

Discuss the values that supports immigrants while interest that opposes them.

GS SCORE

↑

Remarks

12. What is the moral of the popular fable of "Blind men and elephant"? Do you think it is similar to the contemporary notion of "post-truth"? (150 Words) (10 Marks)

Syadvad (Relativity of Knowledge)
of Jainism described this fable of 6 blind
men & an elephant.

Its moral is that - the knowledge of human beings, is limited, partial & true only from particular context, space & time. Hence, no one should claim the absoluteness of his/her knowledge.

This, in today's era is important to promote respect & tolerance towards others opinions, religious harmony etc.

Is it similar to 'Post-Truth'?

Post Truth refers to truth something which is believed as true by a particular section/society. It may not be actually true. Eg. due to rumors, majority community may believe that terrorists belong to a particular community.

Situation when truth is decided based on emotions & belief?

Remarks

only. But it is not actually true. (As seen by terrorist attack on Mosque in New Zealand).

Syadwad is similar to post-truth only to some extent, that is, both are based on partial knowledge of reality.

However, mostly, Syadwad is different from Post-Truth, because, Jaina analogy holds at least some degree of truth, while post-truth at times be completely false & may not correspond to reality at all.

Do you think in the fable not seeing the complete truth was due to limitations but in post-truth it is a choice!

13. "States are not moral agents; people are, and can impose moral standards on powerful institutions." Do you agree with the statement? (150 Words) (10 Marks)

Moral agency ~~is~~ resides in someone who takes moral decisions. I think, both states & people can act as moral agents. State can become moral agent by imposing laws (based on moral principles such as Prevention of ~~Sc~~ Untouchability), by imposing Constitution & by making Institutions (such as CVC).

However, people can also be treated as moral agents. Because it is the people who man the institutions. These people will become civil servants, politicians, Ministers, CMs & PM. Hence their own moral standards & conduct would reflect the institutions which they head.

Also, the Constitution declares, "we the people" in Preamble, to indicate

Remarks

Explain further the term.

that the source of authority, is ultimately within populace. Hence, they can choose representatives & parties ~~too~~ with particular set of moral standards & vote them to power. This will help people, in imposing moral standards on powerful institutions.

Discuss how people impose moral agency over state.

3

Remarks

Section - B

In the following questions carefully study the cases presented and then answer the question that follows:

14. Once you went to the market with your mother for festive shopping. There you found that most of the shopkeepers have employed children as attendants and were behaving very harshly with them. You get very touched by seeing all this and started arguing with one of the shopkeepers on this issue. Your mother told you to stop and asked you that if you argue like this, he will remove the child and the child may have no earning source for the family.

- What will you do in consonance to your moral quality in this situation?
- Discuss the limitations of various possible actions that you are supposed to take.
- Among the available options, which may yield the desired result in consonance to your moral quality?

(250 Words) (20 Marks)

Many ~~infant~~ children work as labourer in our country which flouts the Constitution (Art. 24) and Child Labour (Prohibition) Act. It has many ethical issues —

- Children's future becomes uncertain.
(No education)
- Violation of laws on child labour
(eg. many shopkeepers, domestic workers etc).
- Inhuman behaviour with innocent children
- Children being used as means for other
(Family income, ~~work~~ profits of shopkeeper) ends.

Ans
Q

My moral quality impells me to think that these children should get proper education; also it forces me to consider about livelihood & income of

Remarks

family. I will do the following: -

- ① Go to the family of child & tell them that they should let the child study; it is the ~~the~~ duty of elders in family to earn.

I will tell them that if they don't allow child to learn then their family will remain in poverty forever. And if child is properly educated then 'जे पढे विद्वान् साहब बन जाय' (He will become a respected person in society.) This may prick their conscience.

- ② There are many schemes which can help the family →

- Sarva Shiksha Abhiyan & RTE 2009
(free & compulsory education)
- PDS scheme - cheap grains to Antyodaya & BPL under NFSA.
- Vaya Vandana Yojana - for pensions of old aged.

I will ensure that they are enrolled in the relevant schemes, by contacting appropriate authorities.

Remarks

Ans ⑤ Limitations of possible options -

① Trying to convince the family -

{ family may not be convinced for compelling reasons such as - non-availability of any adult member who can work & earn for family. meagre income of all the earning members.

8%

② Educating the child under RTE -

{ quality of govt. schools is poor (as reflected in ASER 2019 survey) private institutions are not following '25% seat reservation' mandate under RTE

Could you yourself or any some NGOs for helping for contributing in their education?

③ Getting the benefits of various schemes

for family - it is very much possible. Only limitation can be that family doesn't have all ^{necessary} documents.

Ans ⑥ Although, the above discussed options have limitations, I will use a combination of all the three. Additionally, to solve the larger problem (national issue) the help of NCPER, NGOs (such as Bachpan Bachao Andolan) can be taken.

15. In a major demolition drive, civic authorities demolished around 1,300 illegal hutments in a cosmopolitan town. According to the officials, the encroached land of 20 acres belonged to the forest department. It was the same area where a few months back the Chief Minister's flying squad had discovered the unauthorized settlement with most having illegal energy (power) and water connections. There was a mob that tried to resist the demolition drive, but cops managed to thwart any such attempt and the demolition drive was carried out peacefully. After the success of the first demolition drive, the concerned department wants to continue it. However, on the other hand, Slums are providing low paid works as well as cheap vending of essential commodities like vegetables and eggs. Besides, their women-folk work as "Ayas" or "didis" (maid-servants) in middle-class urban households. But slums deface the beauty of the cities and spread lots of dirt and squalor in the vicinity. They are also breeding grounds and hideouts for criminals. A strong case has been made by the superior authorities to remove these slums and their dwellers by force, even if it was mid-winter. You have come to know that officials are taking this decision under pressure.

You are the enforcing officer. You have the following options:

- You would vacate the slum by using the police force.
- You will request your senior officers to wait till the weather become normal and an alternative place for the settlement of the slum dwellers will be designated with basic amenities.
- Raise this issue with the help of Media.

Analyse the above options and decide your course of action. (250 Words) (20 Marks)

The issue of slum dwelling & illegal settlements is a big issue in cities. Census 2011 held that almost 44% of population of cities like Mumbai (eg. Dharavi area), Delhi, Chennai etc live in slums. There are ethical issues, involved in demolition drive:

- ① Humanitarian problem - people without houses & income are forced out.
- ② Illegal encroachments & hideouts for criminals - this is a threat to society (neighbour areas)
- ③ Possible issue of Distress Rural-Urban migration

Remarks

Options:-

①

Vacate the slum by ^{using} police force;Pros -

- speedy execution of demolition task is possible
- it is necessary to deal with criminals in hideouts.
- following the rules & orders of superiors.

Cons -

- In mid-winter, people ^(in slum) should not be cutoff from their ~~income~~ sources & houses. (They should be given prior notice)

Do you think
this would
oppressive &
cruel?

- Poverty (the root problem) - is not being addressed by any.
- Against civil service values such as empathy, care, ~~justice~~ etc.

② Request senior officers to wait;Merits - more Practical solution.

- along with the basic values such as empathy & compassion towards weaker section.
- alternative place can be found out
- Notice can be served against those specific people who have illegally encroached land.

Remarks

Demerits:

- Seniors may refuse to entertain ^{this} request.
- delay in the demolition process
- Criminals will get time to organise mob against demolition drive.

8 1/2

③ Raise issue with media:

- Merits -
- immediately authorities will become accountable for their actions towards public.
 - it might force authorities to consider more humane approach.

Demerits -

- against bureaucratic ethos - order of seniors must be respected
- breaking chain of commands & hierarchy.

Course of Action:

- ① Option (C) is the better choice. Because, it allows seniors to reconsider their decision. It will also allow time to senior dwellers to find other options (eg. going back to villages, where they have legal land). After this Option (C) can follow
- ② In long term, Agriculture profitability & creation of jobs in villages (by food processing etc) will help

Could you give or try few more options here of your own?

Remarks

16. You are a senior civil engineer in charge of a very big road project. You find that the project contractor is working honestly and strictly as per the work schedule and also maintaining the quality of work. Suddenly his only son met with an accident and hence he is preoccupied with his treatment. The project got delayed and the quality of work got slightly affected. Your subordinates are putting pressure on you to take strict action against the contractor.

- (a) What are the various options available to you?
- (b) Evaluate the merits and demerits of each option and choose the option you would adopt, giving reasons. (250 Words) (20 Marks)

Sometimes even good people might face difficulties & wherein they find it difficult to balance between crucial family responsibility (such as helping ailing parents, children) and work responsibility. The ethical issues in the case are :

- ① Project contractor faced the dilemma of giving priority to either son (who met an accident) ~~or~~ or project (which would affect whole society in future). Contractor gave priority to son.
- ② How to fix responsibility & accountability of delay & reduced quality of road project?

Remarks

Q7 Options: Ans a & b → Options & Analysis

① Take strict action against the contractor?
Merits -

↳ it will give a message that to all project workers that any complacency in project implementation will not be tolerated.

Demerits -

↳ Against basic civil services values like compassion
 ↳ falling under pressure of subordinates
 ↳ It may not reduce delay or increase quality of project.

② Contact Project Contractor & request him to Work from Home and continue visits - to take care of his son simultaneously.

Merits -

↳ Today, ICT solutions, CAD etc. allow for project implementation & monitoring. Anyways, one man

Can't be physically present at all points of a very big road projects.

So virtual presence & instructions from contractor will help reduce delay & improve quality.

↳ also, it takes care of humanitarian issue. Contractor will be better able to take care of his son.

Demerits -

↳ this decision is based on estimates & speculation ^{the impact} which will be known only after implementation. And the impact on project might be worse.
 ALSO contractor need to be actively present Couldn't there be more options here?

Course of action:

① The second option is better, as in any practical life of human being both family & work matters.

② Also, if we take action against Project Contractor, this doesn't ensure any quality improvement. Today, ICT solutions such as Auto-CAD, MATLAB, SCADA etc are useful.

Remarks

(8 1/2)

17. People of a slum area are disturbed because of loudspeaker noise coming from nearby religious places. Community members of that area are not happy, as the sound is loud, and sometimes fiery speeches are also made. Also, there is a sense of competition between different religious abodes to go louder especially during festival seasons. They don't have the courage to go to community leaders or police stations. You are the son of a rich and powerful businessman who is preparing for Civil Services. One of your servants hails from that area and explains his problem to your father. But your father doesn't want to get into that, as he is the biggest donor of the religious celebration of that area.

- (a) What will you do according to your moral conscience?
 (b) Discuss various options available and discuss the merits and demerits of various options.
 (250 Words) (20 Marks)

The basic (root) of the problem lies in religious animosity between the leaders of religious establishment of a particular area. Following ethical issues are notable:

- ① My father has a conflict of interests (he doesn't want to help because he is a donor to religious celebration in that area)
- ② Religious enmity can sometimes give rise to hatred between communities & even violence
- ③ Religion is being used as a means to serve vested interests.

(a) I will do the following -

- ↳ I will convince my father (as he is rich & influential person of society) to talk to community leaders about the issue.

Remarks

→ I & my father must convince them to reduce the loudspeaker noises, as it may lead to violence & disharmony.
 → It can be tried - that we bring both the community leaders together to spread the message of harmony & peace which is the main message of their festivals (such as Diwali, Id, Moharram)

⑥ Options available -

① Talking to community leaders -

<u>Merits</u>	<u>Demerits</u>
<ul style="list-style-type: none"> • Possibility of <u>harmony & peace</u> is widened (a rich man can indeed influence them) • Solution by <u>diplomacy & peaceful engagement</u> 	<ul style="list-style-type: none"> • <u>Community leaders</u> can <u>refuse</u> to my advise • Fiery speeches can continue - which will become a <u>threat & disturbance</u> to slum area

② Make a grouping of people of slum area & go to police -

<u>Merits</u>
<ul style="list-style-type: none"> • Police can bring order by force • it can pass order against high <u>loudspeaker noise</u>

Remarks

Demerits-

↳ It can propell community leaders to make more fiery speeches & breed hatred.

Course of Action:

- ① I will convince my father to give equal contribution to both community for celebrating their respective festivals. This will help in making Impartial image of my father.

(In practice also, Bohra society of Sagwada area of Rajasthan gives funds to all religious denominations).

- ② Now he can be more appealing to both communities (as they are getting funds). First step is to persuade community leaders (some representatives from shun area can be taken) to accept demands of local people.

- ③ Police should be used as last resort when all options are exhausted without solution.

As a long-term solution, Gandhian ideal of Sarvadharm Samphao must be promoted.

Do you think your approach will be such a communication starts between stakeholders involved.

8h

Remarks

18. You are a doctor in a government hospital. One of your lady friends got married in a very rich and influential family. However, with the passage of time, you came to know that the family is very conservative as she visited you to seek your help in determining the sex of the child at the fetus stage. Her in-laws want a boy child to act as the inheritor of the family and they have also ordered to abort the child if it is a girl. Later her in-laws insisted hard and connected you with the Health Minister on the mobile phone. The minister said the doctor to help them in all possible manners. Thus reporting about the issue to the police is waste.

Based on the above situation, answer the following questions:

- What are the ethical dilemmas in the above case?
- Do you think that your moral obligation also demands to help your friend?
- A doctor in a public or government hospital should obey the Health Minister for whatever he says. Do you agree and why?
- What steps will you take in the above situation?

(250 Words) (20 Marks)

Ethical issues such as female foeticide have brought Child Sex Ratio to 914 (Census 2011) in India.

(a) Ethical dilemmas -

① How to deal with a conservative family which has determined to violate laws such as PC PNDT, 1994. Persuading

② them seems difficult.

② Following my conscience (gender justice & right to life of unborn) vs. following the Minister's advice.

③ If I don't help follow the wishes of family, they may go to another doctor

Remarks

to get the possible female sex foetus aborted.

- (b) ^{No} ~~Yes~~ my moral obligation, demands that the unborn (boy or girl) must be protected. My moral obligation is to uphold Right to life (Art 21), gender justice, prevent sex discrimination & uphold PCNDT law.

Can't you help your friend & save the child simultaneously?

However, if I don't help my friend, she might face problems in future from her conservative family, in case she gives birth to a girl child.

- (c) Yes, for major part, a doctor must obey the Health Minister, in cases where his advise is legally & morally sound.

However, in accordance with the Constitution & laws, it is not obligatory for a govt. doctor to accept illegal & illegitimate advise.

Also, Kantian dictum says - "all human beings should be treated as end-in-themselves," thus the unborn child also is an

end-in-herself/himself. Therefore it must be protected.

② Steps to take :

① I will try my best to persuade the family on the issue of gender justice. I will prick their conscience by saying -

'Can you kill your mother or wife?
If No, then the girl child also can't be killed in foetus.'

② Just as they can't kill their mother & wife, similarly I can't kill a baby. So I will request them to allow me to obey the law. All of family members are humans after all with a heart; They will understand the situation. They are also born of a mother, who was girl child initially. The same thing can also be told to Minister. If Minister takes my side, then it will become very easy.

But consider they don't change their minds then?

8h

19. You are head of an organization that has a large public interface. One day an old man approaches you and complains that one Assistant in charge of the Old Age Pension Scheme is demanding Rs. 100.00 from him for clearing his pension claims. He has further revealed that this is a common practice in this office and those who do not pay the bribe money, are harassed.

You have become very upset with the state of affairs and want to solve the problem of the old man along with bringing some qualitative change in the work culture of the organization, for better service delivery.

- (a) What are the options available to you?
(b) Evaluate each of these options and choose the option which you would adopt, giving reasons. (250 Words) (20 Marks)

As IIARC reports, corruption has become a matter of habit & there is large prevalence of coercive corruption.

Ethical issues -

- ① Those people who are manning administrative set-up & their subordinates have ^{accepted} become corruption as a way of life.
- ② Ordinary people can't complain, or else face harassment.

(a,b) Options available & evaluation :

① Take disciplinary action against officers who are asking for bribe.	Demerits
② Immediate issue can be resolved. It will serve as warning to subordinates.	The root cause (corrupt work culture) is not addressed. Long term solution isn't there.

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② Make the process of getting benefits from schemes - online -

Merits	Demerits
<ul style="list-style-type: none"> • ICT & e-Governance bring systemic changes & reduce corruption. (eg. - Railway Reservation & Driving License) 	<ul style="list-style-type: none"> • Work culture & attitude (greed) is not addressed. • Officers may try to find other avenues to expropriate money.

③ Reward Honesty: -

Merits	Demerits
<ul style="list-style-type: none"> ↳ officers who are working honestly to help weaker sections will be encouraged & motivated ↳ People will get benefits without bribing. 	<ul style="list-style-type: none"> ↳ It will increase groupism in the organisation, with honest vs dishonest on two sides. This can bring overall efficiency of system down due to lack of coordination

Remarks

Course of Action:

- ① As former PM Rajiv Gandhi said, "only 16 paise out of 1 rupee reaches the actual beneficiary."

Therefore strict & immediate steps must be taken to arrest the growth of petty & large corruption.

- ② I will use combination of the above options, that is, :-

- Rewarding honest officials, and
punishing dishonest officials
- Use of E-governance & ICT in
govt. schemes.

Also what steps could be taken for long term attitudinal changes?

The first step will help to bring qualitative changes in work culture & second will bring improvement in service delivery. Real examples such as JAM DBT in PDS, MGNREGA, Pension scheme inspire confidence in such steps.

Good approach!

GS SCORE

Remarks