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An Institute for Civil Services

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JAYANT NAHATA

RANK - 56

**ETHICS, INTEGRITY
AND APTITUDE**



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ETHICS, INTEGRITY AND APTITUDE

Time Allowed: 3 hrs.

Max. Marks: 250

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none">• There are 20 questions.• All questions are compulsory• The number of marks carried by a question/part is indicated against it.• Content of the answer is more important than its length.• Answers must be written in the space provided. <p>Any page or portion of the page left blank in the Question- -am-Answer Booklet must be clearly struck off.</p>
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1. Invigilator Signature

2. Invigilator Signature

Name Jayant Nalata

Roll No. _____

Mobile No. _____

Date _____

Signature Nalata

SECTION - A

Q1. 'The civil servant who is not feared is not respected and so are his decisions'. Critically examine the statement. (150 Words) (10 Marks)

Civil servants are rightly called the "steel frame of ~~the~~ Government"

Fear is often associated as a quality (attribute) of administration. In some cases it might be useful such as

◦ To deal with law & order issues: In front of a riotous crowd, fear demand obedience & finally peace.

◦ India is called as "soft state" so fear will help reign in criminals & maladministration such as corruption. Not clear

however fear cannot & should not be the primary or sole motive to get work done.

Fear creates a gulf between the citizens and the administration which hampers participatory democracy.

The power of love & the language of affection

Remarks

Fear does not get one respect for longer period.

on the other hand is understood by all.
 foreg. In a tribal district, because of unfamiliar
culture & societal norms, the natives will distrust
 an officer if he uses coercion & deals with
 fear.

Gandhiji had given the message that love &
 truth can win over even the mighty British.

It is against our cultural ethos to get respect
 via fear when love is the right alternative.

People respect due to other qualities like compassion,
honesty, love-caring, truthfulness & commitment to
 public service!

↓
 Make it
 clear

3

Remarks

Q2. What is sensitivity? Is it a strength or weakness for a civil servant? Give reasons with examples. (150 Words) (10 Marks)

Sensitivity is the ability to grasp the emotions, feelings, ideas of another person & the ability of a person to get affected by his environment. It is part of affective component of attitude/behaviour.

Sensitivity is a huge strength in many ways →

- Allow the officer to open communication channels with the people.
- Allow for understanding the situation rapidly & clearly
- To be able to empathise with people & their situation
- To deliver key deliverables to the best of his ability.

For eg. If an IAS officer during floods can be sensitive to the holistic needs of people like food, emotive issues etc. he can better undertake the task of rescue & rehabilitation.

Remarks

However, it can also affect negatively in many cases →

- Can lead to breach of laws, rules & regulations to do what seems "just".
- Tendency for partisan behaviour or favouritism on basis of emotive issue, politics etc.
- Hampers professionalism in task & disrupts the work culture.

For eg. Being sensitive to an a family with no mandatory Aadhaar linked PDS card, the officer instead of giving priority to facilitating linkage, goes against rules to have PDS disbursements (if the rules don't allow in case).
This hampers professionalism & work ethics.

4

Good understanding

Remarks

Q3. Define any two of the following terms with respect to civil servants:

- (a) Wisdom
- (b) Legitimacy
- (c) Pluralism
- (d) Habit

(75 Words Each) (5×2=10 Marks)

a) Legitimacy

$$\text{Power} + \text{Legitimacy} = \text{Authority}$$

~~Authority~~ is when the power is backed by ~~authority~~ or ~~proper~~ legitimacy.

In this sense, legitimacy is the trust or faith of the people towards those in power which gives them the authority to govern.

"We The People" as the beginning of Constitution indicates popular sovereignty & thus the civil servants as part of executive have to do work towards upholding public welfare via values such as impartiality, selflessness, accountability, honesty & integrity. As long as people's expectations are fulfilled, there's legitimacy to rule.

Keep your answer free from such littering

2

Remarks

b) Pluralism

Pluralism indicates the belief in the idea of diversity & coexistence of multiple notions of human life.

A civil servant ~~(etc)~~ has to respect pluralism to have impartiality as a work ethics.

India is based on the notion of unity in diversity. A civil servant ~~(etc)~~ ^{has to} works for the welfare of all without no discrimination with respect to race, religion, caste, sex etc. according to the constitutional ideals of equality & justice.

The idea of multi-culturalism ~~(etc)~~ is based on the idea of plural identities.

2

good

Remarks

Q4. What is the meaning of role model? How are role models made? Illustrate and analyse how do role models influence virtues, morals, and ethics in a society.
(150 Words) (10 Marks)

Role models are those individuals to whom one looks up to for certain traits so as to imbibe them in oneself.

For eg. Obama is a role model for many African-Americans in USA.

Role Models are made due to their struggles & achievements in life. For. Sachin Tendulkar, Amitabh Bachchan are admired for their proficiency in the fields they are engaged in.

They live in the hearts & minds of the common men & serve as inspirational figures.

Since the effect of role models is huge on minds of their followers, they are a source of inspiration for millions. They influence attainment of positive virtues, morals & ethics via self-practice & living such a life.

Also since many of them have huge publicity & mass following they are a good source of education.

Remarks

to the masses.

For Swachh Bharat mission, the government has employed the services of many actors/actresses.

The movie "Toilet: Ek Prem Katha" helped to inspire many rural Indians. Even the UN has goodwill ambassadors such as Leonardo Di Caprio.

However, it's also true that people also have choice to emulate villains as role models. This is evident in rising fundamentalism, extremism. Such as Burhan Wani was "Pastor Boy" of terrorism for youth in Kashmir.

It depends on personal strives to be able to select the good from the bad.

Keep your handwriting lucid.

4

Remarks

Q5. What do you mean by integrity? Why integrity is called the supreme quality of leadership?
What is the relation between honesty, integrity, and probity in administration?
(150 Words) (10 Marks)

Integrity is behaving consistently in an open, free & transparent manner upholding commitment to public service values such as honesty, probity, accountability & transparency.

Integrity is a foundational value of leadership as a person who has personal & intellectual integrity can be trusted with any complex handling of situation.

Integrity promotes a consistency between ideas, belief & action. Thus, a person does what he believes in. The team can repose faith in the words of a leader & this promotes greater cohesion & risk taking appetite.

Honesty means truthfulness & ^{person with} integrity will always speak his heart out because he is open & fearless. He doesn't feel the need to hide any facts or ideas.

Remarks

Integrity in administration implies abhorrence of corruption & maladministration. Only when ^{there is} there is lack of integrity, does a civil servant choose to accept or grant favours or bend rules in times of personal/professional pressures.

An officer who is filled with integrity will be honest & thus maintain probity in governance which is a vital necessity to do justice to public welfare.

Integrity thus needs to be nurtured via moral education in school, family's role is vital too. It can be reinforced with a strong work culture which is positive.

Good

4

Remarks

Q6. Discuss the role and importance of idea, idealism, and ideology in civil servants' life. Is pragmatism the best option for a civil servant in finding solutions to problems? (150 Words) (10 Marks)

Idea implies a thought that a person possesses in regard to an object or issue.

It is a concept to understand the reality around us. A civil servant needs to have hold of practical ideas that helps to do public welfare.

^{Idea that} For e.g. Staff Members can be empowered with privacy, free internet resources, computing, cloud technologies etc.

Ideas are the seed for change!

Idealism implies a trust in perfection. It's a type of utopianism which ~~is~~ visualises or aims to achieve the perfect world.

It has a ~~low~~ great motivational scale in life of officer. Idealism filled young officers try to maintain virtues such as integrity, transparency, probity. They work hard for achieving ~~best~~ results. ~~sometimes?~~

Ideology is a way of thought. Ideologies serve the purpose to mobilize the masses towards a common program of action. For e.g. Socialism was for common ownership of property.

Remarks

For an impartial, non-partisan officer, there should be no inclination towards a specific ideology.

The concept of civil servants is a permanent system to provide continuity & some political executives which may profess differing ideologies. So ideology should not hold significance in the life of officers.

Pragmatism is rightly called the best way but pragmatism in no way should mean unethical actions. It only implies a practical route to get the work done in the best possible way. It's a crime to sacrifice the best in expectation of the perfect thus pragmatism is needed to achieve holistic development & management of competing choices that a civil servant faces.

(4)

Avoid such overlaps

Remarks

Q7. What is spiritualism? Why an enlightened leadership needs to be spiritually sound?
 Can it be said that spirituality is the birth point of most of the good virtues and values?
 (150 Words) (10 Marks)

Spiritualism is an ideology which advocates for belief in spiritual forces such as energy, god, religion etc.

Spiritualism ~~advocate~~ means ~~that~~ to listen to the inner voice of the development of soul.

They think beyond materialism actually

An enlightened leadership implies leaders who have belief not just in the material world but also spiritual world. This leads to development of attributes of compassion, empathy & tolerance for all humanity. Buddha's Eightfold path or Gandhi's idea of satyagraha draw upon the spiritual forces of the strength of human character.

Stick to the content only

A leader which renounces spiritualism can lose sensitivity & become demagogic for titler & Mussolini.

Spiritualism promotes good virtues & values via ~~from~~ giving significance to a world outside just material wealth. It advocates for continuity between means & ends.

Remarks

Thus, deontological theory of ethics derives & bases itself on the right action rather than sole focus on right ends/results.

It leads to focus on virtues of tolerance, sympathy etc. It appeals to the to humanity as a connected network of individuals where the fate of all are linked with each other.

Mahatma Gandhi was a spiritual man & due to his qualities he was able to generate a moral force to counter the British oppression.

Thus Spirituality needs to be promoted in all.

3

Remarks

Q8. What is the importance of non-conformist approach in the progress of human society and institutions like bureaucracy? Is there sufficient space of non-conformism in Indian bureaucracy? Why? (150 Words) (10 Marks)

Non-conformist approach implies the resistance to fit the mould of what exists especially when its wrong to do so.

For e.g. Non-conformism towards a weak & corrupt work culture is a positive virtue.

Importance: Non-conformist approach leads to →

- leads to professional ethics in workplace
- Development of strong & positive work culture
- ~~Addressing~~ Tackling the challenges of lack of probity, bringing transparency.

It challenges the existing norms & notions to realise progressive change. Thus, for human society where positive change is needed & desirable, non-conformism by people can catalyse this change.

Especially for institutions like bureaucracy, there's need to break free from the world of corruption, lethargy, lack of commitment.

Remarks

However, due to rigid rules, regulation as well as conservative & traditional society, there is very little space for non-conformism.

For eg. Ashok Khanna (IAS) was transferred 50 times in his career of 24 years because he adopted zero-tolerance towards corruption.

The vested interests in the society or bureaucratic hierarchy use their own tools to break the will of non-conformist personalities so that they maintain their traditional privileges.

Thus, we need both positive regulations plus a work culture & ~~also~~ progressive society that tolerates ~~and~~ and promotes change for a better life of all.

Try to make your hand-writing facile.

4

Q9. What is human dignity? Why maintenance of it has been incorporated in all religious texts as well as in our Constitution? (150 Words) (10 Marks)

It is basis of human existence.

Human dignity implies respect for the life of an individual. All people have the right to lead a respectable life where the humanity is valued in itself.

Kant said "Man is not a means but an end in itself". Thus, man shouldn't be treated like a cog in a machine. He has his own value.

Human dignity is incorporated in all major religions such as →

o Islam: It preaches equality of all people as in Quran.

o Hinduism: Ideas of "Same Hitaaye Same Sukhaye"

Similarly, Christianity, Judaism, Jainism, Buddhism all preach human dignity.

Even Article 21 ^{of Constitution} gives the right to life & personal liberty to all.

It rests on the belief that there's no distinction between any human life. All have same origin & thus all have humanity or human essence.

Remarks

GS SCORE

It guarantees social cohesion. People can work together without notions of superior or inferior traits.

It guarantees equality, liberty, justice. Dignity of man is a good in itself since it respects the value of human life.

3½

Remarks

Q10. 'Human society is today creating more problems than skills can solve and only human values & ethics can reduce problem creation'. Illustrate your opinion.
(150 Words) (10 Marks)

Today, the fundamental challenge faced by humankind is moral corruption. We see it personified in crimes against women & children, presence of corruption, greed destroying ~~the~~ environment & causing further inequalities between people.

Human society has created problems such as climate change, automation threat to jobs, mob violence, extremism, terrorism, inequality & Scientific inventions such as genetic engineering & creation of designer babies, 3 parent child, artificial life are an ethical challenge.

No amount of skill alone can tackle these issues since at the root lies values & ethics that has corrupted in humankind. Thus, only these have potential to initiate solving the issues at hand.

We need values of compassion & empathy for fellow humans to promote greater ~~the~~ redistribution of wealth & end poverty.

Remarks

GS SCORE

Values of non-violence as Gandhi suggested should help us to curb environmental degradation.

Softness would promote greater social cohesion & collective might of humans can deal issues much better as the problems are global in scale.

We need compassion & non-violence even towards environment to reform our economic model from obsession over profits & competition (Capitalism).

Values & ethics need to be nurtured via moral education in the children for a better world tomorrow else we will have 'guided missiles & mispiled men'

4

Good effort

Remarks

Q11. There are two statements given below. Explain their meaning and significance with respect to the contemporary times.

- (a) Life without thankfulness is devoid of love and passion. Hope without thankfulness is lacking in fine perception. Faith without thankfulness lacks strength and fortitude. Every virtue divorced from thankfulness is maimed and limps along the spiritual road.
- (b) Whoever fights monsters should see to it that in the process he does not become a monster.

(75 Words Each) (5×2=10 Marks)

Remarks

Q12. Critically examine the ethical basis of justifying abortion and euthanasia.
(150 Words) (10 Marks)

Abortion justification lies in resolving the dilemma between rights of a mother and the rights to life of an ~~etc~~ unborn child.

<u>Rights of Mother</u>	<u>Rights of Unborn</u>
- Has right to choice & freedom on action (Self-regarding action)	- Has right to life
- In case of harm to life, it doesn't justify to counter with the life of an unborn	- Can't speak but has living signs/attributes
	- May have complications like heart issues which might make living difficult.

Thus, in face of competing rights, abortion is justified. However, India has a statutory limit of 21 weeks before which abortion is legal since its considered the child still doesn't have the human life attributing features. After that, there can be no abortions except on case to case basis based on threat to life of mother etc.

Remarks

Euthanasia is justified with reasoning that a person's right to life also entails a right to dignified life. ~~and~~ Thus, in case of vegetative state of life, a terminally ill patient has right to peaceful death to avoid painful living.

Thus, concepts such as living will & passive euthanasia (removal of life support) was ruled by Supreme Court as a right recently. good

However, active euthanasia is not legal yet since it involves using of chemicals, drugs etc. to kill a patient. It can involve other ethical issues like criminal motives & misuse,

Remarks

Q13. Climate Change has been described as a perfect 'moral storm'. Critically analyze.
(150 Words) (10 Marks)

Climate change has been happening historically but in the present Anthropocene era we have seen human induced or Anthropogenic factors leading to global warming.

It is known as a 'moral storm' because →

- Human's greed for more & more material wealth has led to toxic gases to be released into ^{air,} rivers, groundwater, etc.
- In the Capitalistic economic model; the morality towards environment is lost. Forests, rivers, animals are seen just as 'inputs' to create more outputs ~~the but~~
- The human essence is also lost in the midst of factory made goods where labourers are seen as just cogs in the machine.

Gandhiji said "There's enough for everyone's need but not for ~~anyone's~~ everyone's greed".

- It was said in different context.

Remarks

The Earth can't support the current rate of exploitation.

- Technology's use has become so chaotic & almost satanic to just fulfill needs of production & consumption while ignoring externalities.

Climate change is leading to displacement of large coastal communities, harsher living conditions for humans, animals are getting extinct to the hundreds each month & forests are depleting.

Hence, both in its causes as well as its effects, climate change is a 'moral storm' & only a concerted global action based on morality as a force can tackle this issue.

4

Remarks

Q14. Tolerance is treated as one of the main principle of Modern Democratic Rule. Answer the following questions related to it:

- (a) What do you mean by "Tolerance"? Discuss its importance as a virtue in public service.
- (b) Being a civil servant, how can you initiate the culture of tolerance in your organization? (75 Words Each) (5×2=10 Marks)

a) Tolerance is a open & permissive attitude towards diffony people, opinions, beliefs, facts etc.

It goes beyond adjusting to different ~~atto~~ varieties of people to accepting them as similar.

Plurality & Unity in diversity is one of the basic foundations. ~~4~~

Complete it

Remarks

Q15. "Gratitude is not only the greatest virtue, but the parent of all others". Do you agree and why? What are the two most important things in your life that you are grateful for?
(150 Words) (10 Marks)

Remarks

SECTION - B

Q16. There was a day-light murder of a very popular social activist who always raised the issue of poor and downtrodden before District Administration. He was very popular among the downtrodden. A strong and determined crowd of ten thousand people have assembled at the collectorate with the dead body demanding immediate action against the accused police officials who have failed to provide necessary security to the leader. People suspect that there is a hand of one powerful leader from the ruling party. You are the head of the District Administration:

- (a) What are the options available to you?
 (b) Evaluate the merits and demerits of each option and choose the option which you consider best, giving reasons.
 (250 Words) (20 Marks)

a)
 The given situation involves heightened & charged up public which has capacity to disrupt law & order. The murder of a popular leader is condemnable however the allegation of role of party leader is only suspected.
 My duty will be 3 fold:

long term
 measures
 to bring
 peace to
 society.

Duty

Bring the perpetrators
 to justice

Manage law & order
 by controlling the
 crowd

The options available are

Remarks

① Use police force (coercion) to disperse the crowd & let the investigation go on before any action

Merits

- Must control law & order issue
- The ruling party may consider it a favourable action going with from allegations

Demerits

- Can potentially turn crowd into further violence bringing damage to public property.
- Can strengthen allegations against the leader.

② Can take special interest in the issue & order speedy investigation while continuing crowd. Meanwhile suspend the police officials till investigation is over.

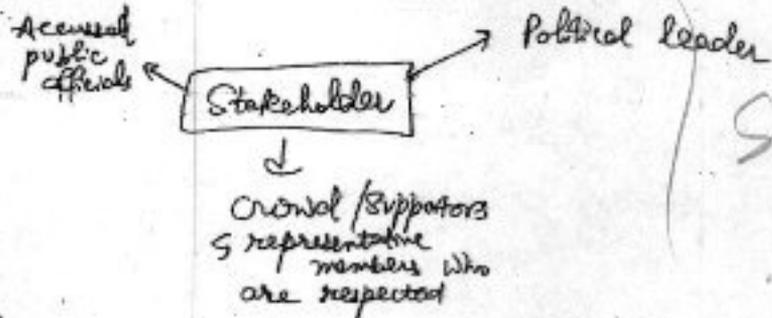
Merits

- Crowds are calmed for the meanwhile
- Restore law & order
- Will curb rumour mongering, prevent tampering of image if the politician is innocent
- Bring to book accused police officials.

Remarks

Do-Merits

- Career prospects are harmed as ruling party might transfer me.
- Mob dictating action will put state into anarchy.
- Injustice to other cases pending investigation.
- ③ Call meeting of stakeholders & let investigation go at its normal pace.



Significance?

Merits

- Will let them voice their demands & issues.
- Might lead to curbing rumour mongering.
- If no solution, we can follow other strategies.

Do-Merits

- Political leader might try to influence other parties.
- Police officials might target the crowd representative later.

Thus, I would follow option No. ② as it has the greatest good for most people involved (Utilitarianism). It also upholds law's Justice as fairness.

Remarks

7 1/2

Q17. In a municipal town, there are some primary schools and dispensaries, where children of poor people, especially living in slums receive their primary education and basic health care. The schools have good buildings, infrastructure and teachers. However, quality of primary education is far from satisfactory. Similarly, dispensary having reasonable good facilities hardly comes up to the expectations of the people. Whenever the poor people approach the health officials (doctors), they are rebuked at. A young and promising Municipal Commissioner of corporation wants to improve the situation.

Based on the situation stated above, answer the following questions:

- How would he improve the working of the dispensary and ensure that doctors and paramedical staff are made accountable?
- What steps he should take so that quality of primary education improves? What are the limitations before Municipal Commissioner?
- How to strengthen moral responsibility among teachers and health officials? What could be its effect on the overall performance of the dispensary and school?

(250 Words) (20 Marks)

Education & health are the basic needs for empowerment of poor people. According to Amartya Sen, poverty is described as lack of capacity & keeping up Education/Health would help to ~~the~~ build capacity of masses. So it's essential for public welfare.

- a) Since the dispensary has good facilities, the issue lies at human resource dimension.

Steps

- Ensure a feedback system is in place
- Have accountability fixed of particular departments such as medicine, doctor availability

Remarks

personnel management etc on specific officers. Make them accountable to these tasks via a carrot & stick approach.

- ③ Use Communication & persuasion: ^{Convince} ~~Attract~~ doctors in a meeting of the greater good & the service that shall also comply with 'medical ethics'.
 - ④ Have a proforma addressed portal online of complaint tracking system.
 - ⑤ Have a performance linked pay system in place.
 - ⑥ Awards for best doctors/officials every 6 months. _(Monetary)
 - ⑦ Outsource menial tasks such as cleanliness.
- In this way, services can be improved.

⑥ Similarly here too infrastructure isn't an issue
Issues can be in:

- Student's willingness to learn: Maybe because of No Detention Policy - there's no incentive!
- Teacher absenteeism due to lack of oversight
- Non-Involvement of parents in school activities etc

Steps to take

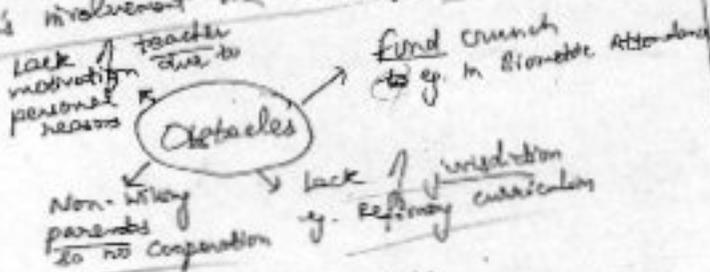
- ① Review all policies that might be falling such

Remarks

Keep a vigil eye on them through some local watchdog

a) No Detention Policy & bring it to light in front of concerned State Ministry of Education.

- ② Tie up with NGO's & try to have activity based learning.
- ③ Revise curriculum to make it more attractive for learning.
- ④ Have classes on yoga, art, dance to motivate children to study well.
- ⑤ Biometric attendance to ensure teacher presence.
- ⑥ Parents involvement via SMC's, Parent Teacher Meet.



⑦ To strengthen moral responsibility

⑧ Use Education, Communication & Persuasion its not easy to bring attitudinal changes as it hurts persons self-esteem & self-image. But with education & enabling environment changes can be affected. Have a carrot & stick approach to further push change. All this will ensure that their are outcomes (Quality) rather than just outputs (Infrastructure). The tasks will become effective only when agents are morally responsible & their conscience doesn't permit obligation of duty.

Avoid such exhaustive way of writing

Remarks

Q18. You are a senior civil servant. One of your officer friend is hard working, completes her work on time but always demoralizes her subordinates by blaming them for one or the other thing. She keeps everyone on toes. Often she shouts in her office and want to get follow the blue book while working. She also insults junior officers if one fails to get the things done. Her only mantra to work is to "get the things done whatever it takes." Due to this bossy attitude your friend is not liked by the subordinates and because of her uneven relation with her team members, she fails to portray a good office culture. Most of the colleagues know about this case but no one wants to discuss it because of your proximity with that lady officer. However, one day, one close friend happens to be your colleague briefed about the problem subordinate officers are facing.

Answer the following questions based on the above case. Bring merits and demerits related to each course of action and discuss the best option.

- (a) Directly talk to subordinate and assure about correcting the things in future.
 - (b) Give responsibility to your friend who briefed you about this case.
 - (c) Transfer the lady officer as this case may bring sorry figure for you also in future.
 - (d) Request the lady officer not to do so as this may hamper their personal relations also.
 - (e) Is there any better option available to correct the things other than that mentioned above?
- (250 Words) (20 Marks)

(a) Directly talk to subordinates ...

Merits

Will temporarily bring relief & satisfaction as assurance comes from a senior civil servant. My ability to affect change can be trusted as I have proximity to the lady officer so can persuade her effectively. Saves my personal opinions.

Demerits

No real change is effected with assurances on paper & no follow up! Same behaviour might be

1 1/2

Remarks

Highlight every merit & demerit in point

repeated later.

(b) Give responsibility...

Merits

- Incredibly approaching the lady officer saves my personal relationship.
- Since colleague is also senior, he can possibly affect change.

Demerits

- Since the colleague has no accountability to the task he might be complacent.
- He has no special support with the lady officer so less effective in his task.

It amounts to dereliction of your duty.

1 1/2

(c) Transfer the officer...

Merits

- The subordinates are released from the work culture imposed - saves my reputation in future.
- Open communication & open can personal again.
- Punishment for action might change her attitude

De-Merits

- No permanent solution as the work culture of the new location is disturbed.
- No change in the poor attitude (bossy) of the lady officer.
- No successful use of personal equation with officer which could have been used to affect long lasting change.

2

Remarks

(d) Report :-

Merits

- very effective as personal equation will have a higher degree of influence & persuasive power
- This will improve the work culture as well as attitude of the lady officer while at the same time ensuring no coercive action.

Demerits

- (a) Might hamper the personal relations and further aggravate the situation bringing disrepute to me as an officer.

- (c) Better option can be to have an anonymous townhall meeting with subordinates. (a) with the lady officer (preferably online). This will help establish open channels of communication that is necessary.
- officer will learn about her mistakes in lack of professionalism, performance & morale of subordinates getting hurt.

This will affect long lasting change & gives opportunity to reform. Affirms to principles of natural justice. If she doesn't change, I can use 'transfer' option as a last resort.

Remarks

Good approach

Q19. While implementing Centrally and State Sponsored Development Programmes, a Civil Servant faces lot of interference from the local political leaders to oblige certain contractors and service providers who do not qualify the required eligibility criteria on the one hand and moreover uses substandard material in construction and provide poor quality of service on the other. He finds it immensely difficult to keep his neutrality and do what is best in the public interest. He is very disturbed. He thinks on the following options:

- (a) He informs the senior officers, but every time he does so, he finds that somehow they are not ready to annoy the local influential politicians. He thinks about taking up the issue with the further higher up officers in the hierarchy.
- (b) He thinks about meeting the media people and tell them about the difficulties faced by him due to the political interference and lack of support from the senior officers.
- (c) Resign from his post as public servant and fight against such malpractices from outside.

Evaluate every option before him and suggest which of the above stated course of action is the best?
(250 Words) (20 Marks)

The given case involves political interference & vested interests harming the public welfare/interest. My duty is to ensure that actions are taken to remove illegal contractors & punish those involved in corruption or influencing such acts (i.e. political leaders). Public interest is the primary motive.

(a) Taking up issue with further higher ups can be beneficial →

- It makes it easy for them to stay neutral & take action as they are detached from influences of local leaders to an extent.

Remarks

- Will bring to book immediate seniors & their denunciation of duty.
- Will save the civil servant from exhibition as he already brought the matter to light higher up in hierarchy.
- Will punish the contractors.

Demerits

- Since the politicians are influential, might leave no scope for even higher ups to take action fearing exhibition. Might lead to delays in taking action. Furthermore, the blame might rest on unethical on the civil servant himself to protect vested interests.

(b) Meeting Media.

Merits

- Blowing whistle should be correct morally based on the right motives, & substantial proof to back claims.
- It is effective to blow lid on corruption activities that endanger public life. However, it should be done only after exhausting all internal remedies available.

Remarks

Demerits

- Will bring punishment in form of stopping career growth, transfers etc.
- Hampers image & public trust of the entire government based on 1st unscrupulous action.

② Resign

Merits

Resignation is a great moral tool: It helps enforce responsibility & self-integrity. It acts as a powerful means to bring to light the right cause.
eg. Admiral DK Joshi quit after INS Shakti was caught fire.

Demerits

- Affects financial security of officer
- The nexus continues to harm public interests & might get pronounced with another officer bound in glove.

Thus, the best course of action is to first follow 1st option to get remedy. Then follows 2nd option of media approach & finally if no solution & there's cognitive dissonance between personal values & professional work culture, it's better to resign.

Best option with detailed reason

Remarks

Q20. You are a doctor in a government hospital. One of your lady friend got married in very rich and influential family. However, with passage of time you came to know that the family is very conservative as she visited you to seek your help in determining sex of the child at fetus stage. Her in-laws want a boy child to act as inheritor of the family and they have also ordered to abort the child if it is girl. Later her in-laws insisted hard and connected you with the Health Minister on mobile phone. The minister said the doctor to help them in all possible manners without saying anything about the issue at hand. Thus reporting about the issue to police is waste.

Based on the above situation, answer the following questions:

- What are the ethical dilemmas in the above case?
- Do you think that your moral obligation also demands to help your friend?
- A doctor in a public or government hospital should obey the Health Minister for whatever he says. Do you agree and why?
- What steps will you take in the above situation? (250 Words) (20 Marks)

a) The issue of child sex ratio falling & gender discrimination is an evil plaguing our society.

The ethical ~~issues~~ ^{dilemmas} involved are →

- Cherishing gender equality: This will happen if I discourage sex determination & don't yield to any personal or professional persuasions or threat. Moreover, our Constitution guarantees equality as fundamental right.
- On the other hand, my personal selection will be hampered if I don't oblige.
- Even ^{at} the professional level, the Health Minister might indirectly affect my career prospects.

Thus there is a conflict between personal ethics & Constitutional values versus personal & professional pressures.

Remarks

Discuss your dilemma properly

(b) My morals suggest the need to balance →

- Personal values such as gender equality
- Constitutional values & laws of the land which forbid sex based discrimination.
- Medical ethics of equality & against sex discrimination.

So even though I cherish my friendship, it goes against all other values & norms that are ~~specifically~~ ~~of~~ ~~not~~ more important.

My moral obligation is to help her dissuade requests from her family & convince them of the illegality & immorality of their action.

(c) The Minister or the political executive is the superior while the doctor or other officials in Ministry are subordinates.

However, directions/orders though generally need to be complied only when they are within the confines of laws (not illegal orders) & Constitutional values. Moreover, if the Health Minister is asked to give his order in writing, he would not comply himself knowing the grave consequences.

So, even though orders need to be complied,

2½

Remarks

- o hierarchy should be maintained rather than direct orders
- o It should be within confines of laws, conduct rules & Constitutional values. It should uphold rather than harm public interest.

(d) Steps

- ① I would personally help my friend by talking to her family. I will convince them of the illegal & immoral nature of their demands. They should know that if I ~~do~~ blow the whistle or complain to Central Vigilance Commission / Media they will all land up in prison so its against their self interest.
- ② I would talk to the Health Minister & tell him that his order is illegal citing rules under Pro-Conception & Pro-natal Diagnostics Act. However, they are against the Constitutional values under Article 14, 15, 21.
If he insists, I will ask him to give in writing.
- ③ If above steps don't work, I will bring the matter to light in media acting as whistleblower with proofs of call recordings, letters etc. that I will collect before taking the step. All this would ensure justice is done.

Remarks

