

# **GS SCORE**

**An Institute for Civil Services**

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### **CHAITANYA GIRI**

**AIR 117** CSE  
2023

**ETHICS (CASE STUDY)**

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# GS SCORE

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## ETHICS - 5 (CASE STUDY)

Time Allowed: 2 hrs.

Max. Marks: 120

Q.	Marks	Instructions to Candidate
1.		<ul style="list-style-type: none"> <li>There are 6 questions.</li> <li>All questions are compulsory</li> <li>The number of marks carried by a question/part is indicated against it.</li> <li>Content of the answer is more important than its length.</li> <li>Answers must be written in the space provided.</li> <li>Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.</li> </ul>
2.		
3.		
4.		
5.		
6.		
<b>Total Marks</b>		
Name:		CHAITANYA GIRI
Roll No.:		
Mobile No.:		
Date:		
Signature:		Chaitanya
Mode of Exam:		ONLINE

Mention any doubt or query that you have regarding your copy for our mentors/evaluators

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

1. Evaluation Date \_\_\_\_\_

2. Evaluator's Signature \_\_\_\_\_

Q1. You, as a young civil servant, have recently been appointed as the District Magistrate of a remote and impoverished district in a developing country. Upon assuming your position, you quickly discover a deep-rooted corruption network involving senior officials, influential businessmen and local politicians. This network operates with impunity, manipulating the allocation and distribution of essential resources such as food, medicine, and development funds.

मान में कुछ  
न लिखें  
write anything  
(this part)

As you delve deeper into the matter, you realize that this corruption has far-reaching consequences. The resources meant for the district's development and welfare are siphoned off, leaving the population in dire conditions. Basic amenities such as clean water, healthcare, and education are severely lacking, while a few individuals and their associates amass enormous wealth through illicit means.

Moreover, you uncover evidence that this corrupt network extends beyond your district, reaching higher echelons of power in the state government. Attempting to expose the corruption puts your own safety at risk, as those involved will stop at nothing to protect their interests and silence anyone who threatens to expose them.

Furthermore, you learn that some of the local communities have started organizing protests and demanding justice, but they are met with brutal repression by the corrupted authorities. The situation becomes increasingly complex as you have to navigate the delicate balance between maintaining law and order, protecting the rights of the people, and battling the deeply entrenched network of corruption.

In the midst of this challenging scenario, you face internal conflicts as well. Some of your subordinates, who have been part of the corrupt system for years, are hesitant to support your efforts to bring about change. They fear retribution and are skeptical about the effectiveness of challenging the existing power dynamics.

As the District Magistrate what are options before you to solve the issues. Discuss merit and demerit of the each option.  
(20 Marks) (250 Words)

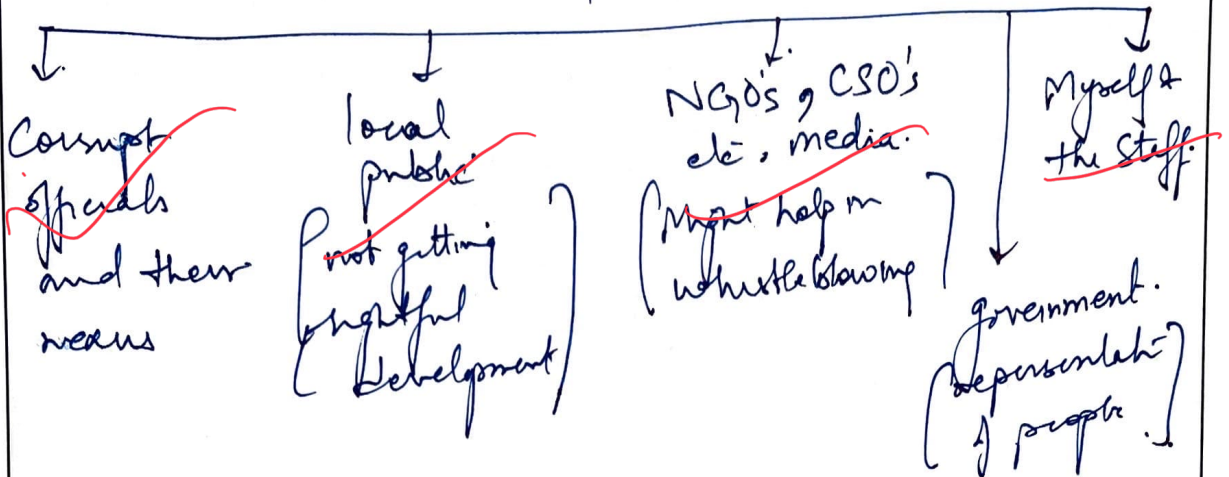
"Silence of a novel person upon evil is  
equally evil as the evil <sup>act of</sup> ~~deed~~ <sup>act</sup>."

Above case study is <sup>a</sup> ~~an~~ ~~ethical~~ dilemma of  
acting as per one's ethics or acting as  
per one's personal safety.

Remarks



## Stakeholders Involved



Options available:

1. Not acting against the corrupt means,  
while not participating as well.

### Merit

- No use in personal safety.
- No backlash from Subordinates which might harm work culture.

### Dement

- Going against ethics leading to crisis of conscience
  - (Raymond Franz)
  - Going against
- write only where it is required*

Remarks

*if you have written duty ethics - its enough.*

→ deontological ethics.

→ No major contribution

in the core issue of district as distt. Magistrate  
*save words & time*

2. While not acting against corrupt officials directly, support NGO's, civil society protests while providing them with whatever information I can as evidence. Also telling them to involve mass media, especially on issues of disc. conditions of the local public.

Merits

- No harm to personal Safety.
- Issue raised in larger public discourse.
- Judicial Committee might get formed which

Demerits

- Might fail to gather mass support due to bribery of NGO's, media etc.
- (monopolization of media)

Remarks

could put more pressure on corrupt to stop with practices

→ Local protest may face more aggressive repression.

→ People might <sup>lose</sup> lose trust on the administration

3. Directly get involved by first following order of seniority in complaints and then reaching directly to judiciary and even media to save interest of the public.

### Merits

- Integrity upheld.
- Deontological ethics upheld.
- Courage and fortitude gets highlighted

### Demerits

- personal safety ↓
- ↑ chances of transfer.
- might lead to poor work culture in DM office leading to <sup>inefficiency</sup> inefficiency

*case study  
all about  
offensive  
work  
keep  
avoid  
in writing*

Feedback (for office use only)

1. Clarity:

3. Depth:

2. Relevance:

4. Structure:



## U.P.S.C.

इस भाग में कुछ  
न लिखें  
(Don't write anything  
in this part)भाग में कुछ  
लिखें  
(write anything  
in this part)

4. Follow a mix of above three options.  
by first helping out the public protests  
by providing them with apt evidence and  
upon their failure, get directly involved  
with ensuring involvement of judiciary  
at the right time. I'll also try to

lead the sub ordinates so that work

culture does not get affected while ensuring

the corrupt officials in the DM office gets

separated. This would ensure

my personal safety as I'll <sup>suggest</sup> demand it

from judiciary, also it will uphold

probity and integrity while ensuring

the greatest virtue of all [Justice] to

the local people.

(- Some Ranks)

Q2. In a rapidly growing urban city in India, the public utilities and spaces are in a state of complete disarray. The roads are riddled with potholes, making transportation hazardous. The water supply is irregular and contaminated, posing serious health risks to the residents. Street lighting is inadequate, leading to an increase in crime rates and a general sense of insecurity. The marketplaces are congested, unclean, and lacking proper waste management systems. Railway stations are overcrowded and poorly maintained, making travel a chaotic and uncomfortable experience. Parks and community centers are in a state of neglect, with broken equipment and insufficient maintenance. Public toilets are scarce, unhygienic, and often non-functional. The rivers and ponds, once a source of livelihood and recreation, have become heavily polluted, posing environmental and health hazards.

The responsibility for maintaining and improving these public utilities and spaces lies with the government, but due to a combination of bureaucratic inefficiency, corruption, and inadequate funding, the situation has deteriorated over the years. People have come to expect better public utilities and spaces as their right, solely based on the government's ability to provide them. What are challenges before government to meet public expectations. Make an analysis. (20 Marks) (250 Words)

"Righteousness forms the base of good governance" — Confucius :

Various developing nations face similar issues, as described above, it is because of the following reasons.

1. Lack of right awareness of rights, which is built gradually.

Remarks



2. Lack of people's participation in public sphere.
3. Lack of Accountability mechanism.
4. Poor selection process for administrative officials.  
~~By~~ By Nepotism, Corruption, Contractual work etc.

This leads to such situation.

### Challenges before government

#### 1. Rapid Urbanization

a) Does not enough time to properly plan urbanization leading to slum formations.

b) Lack of capacity development of officials in planning. & Especially in transition societies ~~the~~ the city getting urbanized.



2. Lack of financial resources along with functionaries. ~~by~~ these vacancies.

3. No Accountability measures in place, even if they are, nothing is done ~~to~~ to ensure their implementation.

~~by~~ Lack of social audit capacity of local public.

#### 4. External factors.

a) General Public ~~not~~ responsibly using public spaces.

b) Overloading of ~~transport~~ cars causing potholes in roads etc.

c) Value crisis in society causing high crime rates.

d) Poor social responsibility overall.

## 5. Other factors

- General acceptance to corruption.
- Poor management of resources
- Ineffective work culture.
- ~~Unethical means of pub~~

### Solutions ahead

- ↑ Awareness of general public
  - About rights
  - About responsibilities
  - About duties.

*claims, rights are not not empty of duties.*
- ↑ Accountability mechanism along with effective implementation
  - By ↑ computerization (e-governance -
  - By introductory RTI training to general public.
  - Ensuring Grievance Redressal officers in public offices.

Feedback (for office use only)

1. Clarity:

3. Depth:

2. Relevance:

4. Structure:

# U.P.S.C.

इस भाग में कुछ  
न लिखें  
(Don't write anything  
in this part)

3. Encourage value based education in schools.
4. Request for more funds and functions from state government, while increasing their own generation of resources.

This can ensure government is able to provide good governance to public.

*Good points*

अपनी  
कुछ  
anything  
(art)



Q3. You are a seasoned journalist working for a renowned news organization. You have been investigating a high-profile corruption scandal involving influential politicians and government officials. The evidence you've gathered is strong and could potentially bring down powerful individuals. However, you start receiving threats and anonymous messages warning you to stop pursuing the story.

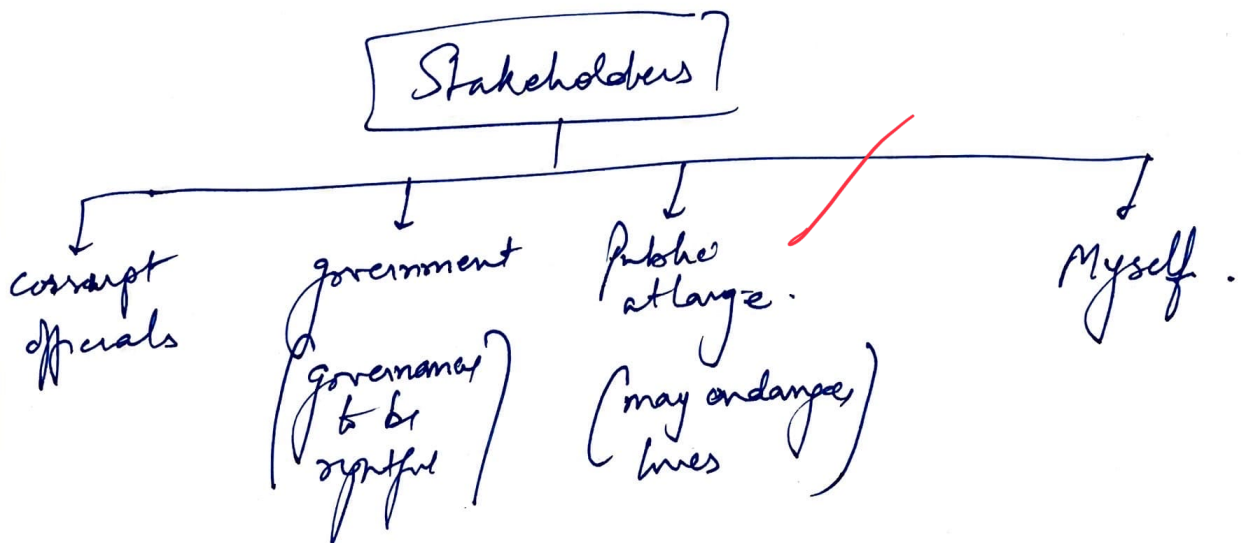
Meanwhile, you receive information from a highly confidential source that reveals a sinister conspiracy within the government involving not only corruption but also plans to destabilize the country's economy and compromise national security. The information is extremely sensitive and if made public, it could lead to chaos and endanger countless lives. At the same time, the corruption scandal you've been investigating is deeply intertwined with this conspiracy.

As a journalist, you find yourself caught in a web of corruption, conspiracy, and personal danger. Balancing the responsibility to expose the truth, protect the public, and ensure your own safety becomes increasingly complex. How would you navigate this intricate and dangerous dilemma, where the stakes are higher than ever before?

(20 Marks) (250 Words)

The above case is an issue dealing with three conflicting values

1. Personal Safety
2. Ethical Duty
3. Public Order.



Remarks

## Dilemmas involved

1. Public order Vs Ethics/Integrity as journalist

2. Hard work in Evidence gathering Vs personal safety

3. personal Safety Vs Integrity

4. personal Safety Vs Courage [lack of courage, fear of threats]

5. Truth Vs. Chaos.

6. Deontological Ethics Vs Teleological Ethics

(following journalistic ethics of presenting just facts)

(following responsibility of journalism by counting on the consequences of their action)

7. National Security Vs Personal safety.

8. Being Ethical Action Vs Personal Safety

Remarks

Wary of the dilemma  
its very simple to understand - that dilemma happens when you have to choose between two things  
Then you are in a dilemma like  
Poor thinking  
Its influence of social media  
Avoid.



## Course of Action.

1. Knowing the cases are interlinked and second case might <sup>cause</sup> have large chaos in society. I would not make things public immediately.
2. For first case, I'll approach my seniors and take their advice and will listen to my conscience. Upon rational analysis I would make the evidences of first case public while approaching police as well as judiciary for personal protection on grounds of whistleblower protection Act 2011.
3. For second case, rather than making facts public, I would follow teleological and consequentialist approach. I will

Remarks

Initially by to approach executive author-  
-ities if upon no action from their side, I'll  
go to judiciary as in cases involving public  
order and national security, ~~supervisable~~.  
journalism must be ensured.

Journalism exist for benefit of society,  
as it is the eye / self any chaos causing  
by journalism goes against ethical propriety  
of the journalist. But as national security  
is no question, taking up matter in court  
with making responsible ~~executives~~ as party  
to it can be an effective ~~institution~~ upholding  
integrity, fortitude as well national values.

6

Feedback (for office use only)

1. Clarity:	2. Relevance:
3. Depth:	4. Structure:



Q4. You are the superintendent of a large public hospital in a developing country. The hospital is known for providing essential healthcare services to a significant population in the region. However, due to limited resources and infrastructure, the hospital faces numerous challenges in meeting the increasing healthcare needs of the community.

Recently, a deadly infectious disease outbreak has struck the region, overwhelming the healthcare system. The hospital is flooded with patients requiring urgent medical attention, and the staff is working tirelessly to provide care to the affected individuals. However, amidst this crisis, you encounter interference from influential political figures who have vested interests in the healthcare sector.

These politicians, driven by personal gain and political motives, demand special treatment for their acquaintances and supporters. They pressure you to prioritize the medical needs of individuals affiliated with their political party, disregarding the severity of their conditions and the limited resources available. This leads to an unfair distribution of healthcare services, compromising the hospital's ability to provide equitable and timely care to all patients.

To add to the complexity, a high-ranking government official decides to visit the hospital to assess the situation and demonstrate their concern for the public health crisis. During the visit, the official meets with the influential politicians who have been demanding preferential treatment. Taking advantage of the situation, these politicians present a distorted picture of the hospital's performance, highlighting their concerns while downplaying the challenges faced by the medical staff.

In response, the government official publicly announces certain concessions and privileges for the politically connected individuals, diverting attention from the broader healthcare needs of the community. This announcement undermines the efforts of the medical staff and creates a sense of demoralization among them, jeopardizing the overall functioning of the hospital and the quality of care provided.

As the superintendent of the hospital, you are faced with a dilemma. You must navigate the political interference, ensure the fair allocation of resources, and maintain the morale and dedication of the medical staff. Balancing the competing demands and pressures while upholding the principles of equitable healthcare provision becomes a complex challenge that requires careful consideration and strategic decision-making. As an administrative head of hospital what are the specific challenges before you, what are the effective steps you will take to bring out solution.

(20 Marks) (250 Words)

Health as a public service must be  
delivered in a just manner, a healthy

Remarks



population highlights the state has developed great sovereign virtues.

## Challenges as an administrator

### 1. Ethical Challenges

- a) Senior order Vs self assessment.
- b) Demoralization of juniors causing poor efficiency.
- c) Lack of effective medical treatments due to poor resources causing frustration in the good-willed staff.

### 2. General Challenges

- a) Political pressure in duty execution.
- b) General public at harm.
- c) Will lead to ineffective resource

Remarks

management when already there's dearth of resources

d) Rising number of deaths due to above challenges.

e) Will affect work culture and create trust deficit in general public.

f) Will highlight VIP culture, going against rule of law (A-14).

### Effective steps

1. I will follow my senior's <sup>official</sup> order. while sending him a written note as superintendent of hospitals, about the actualities. I will also mention the behaviour of the mentioned political leaders and will inform him of.

the misrepresentation that they have presented-

2. I will ask for reconsideration of the order.  
to provide services to political officials first.
3. I will also work towards improving morale,  
~~it may take some time~~ by reassuring  
the staff that soon, there will be a change  
in order.
4. I'll also try to ensure minimal deleterious  
consequences of the order by minimising  
diversion of resources to political officials, <sup>in fact</sup>  
it would be based on severity of the conditions.

This would show my leadership skills, good  
high emotional quotient and effective analysis  
of the options involved and choosing best  
among them.

Feedback (for office use only)

1. Clarity:	2. Relevance:
3. Depth:	4. Structure:



- Q5. You are a Superintendent of Police and a massive protest is taking place in front of your office. The protesters are Human Rights activists, and they are demonstrating against two consecutive incidents that have occurred in your district.

**Case one: The Bombing Incident** The city police department received intelligence about bombs being planted in various locations across the city. As the Superintendent of Police, you ordered a massive search operation. After a diligent effort, the police team raided a house and apprehended two individuals who were found in possession of 2 kg of explosives and IED devices. They were immediately arrested and brought to the police station for interrogation.

During the interrogation, despite the efforts made, the suspects refused to divulge any information regarding the whereabouts of the bombs or their plans. Faced with the urgency of the situation and the potential threat to public safety, one of the police officers resorted to the use of third-degree methods, known for their coercive nature. Tragically, one of the suspects died during the process, unable to endure the pain inflicted during the interrogation. The death in police custody sparked widespread outrage and became a significant human rights issue.

**Case two: The Communal Riots** Your district recently experienced communal riots, leading to a volatile situation. In one incident, a group of police constables found themselves surrounded by a violent mob. Perceiving a grave threat to their lives and the lives of their colleagues, one of the constables decided to use a person as a human shield to facilitate their escape. This decision was made under extreme pressure and with the intention of protecting the lives of fellow officers.

However, as they attempted to escape, the crowd began pelting stones, resulting in severe injuries to the person used as a human shield. Subsequently, the injured person received timely medical treatment and survived.

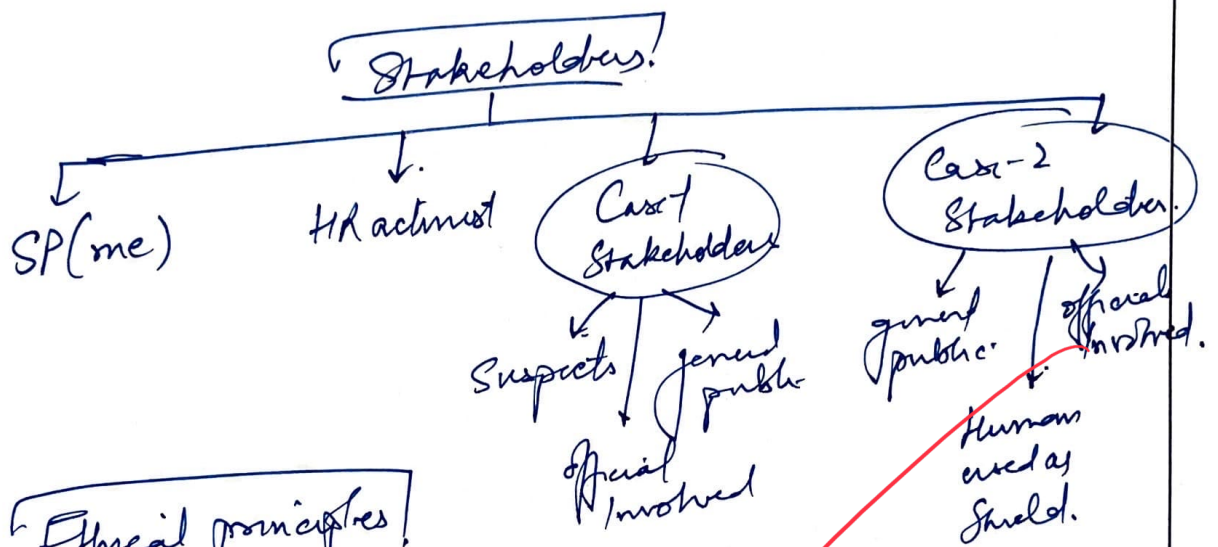
Both incidents have raised serious ethical and legal concerns, necessitating a thoughtful and measured response from the Superintendent of Police. The Human Rights activists protesting outside your office demand accountability, justice, and an assurance that such incidents will not recur.

As the Superintendent of Police, you face the challenging task of addressing these incidents while upholding the principles of justice, law enforcement, and human rights. Your decisions and actions will have far-reaching consequences, impacting public trust, police-community relations, and the overall perception of law enforcement in your district. Answer the following question.

- a. Identify relevant ethical principle involve in this case.
- b. Discuss ethical dilemma in this case.
- c. List and comment on the relevant issues you face in this case. (20 Marks) (250 Words)

*Remarks*

The above case is an ethical issue of law enforcement challenges. It can be drawn of on the lines of State's coercion for good, ~~vs~~ ~~harm~~ which is guided by JS Mill's harm principle. This is <sup>also in</sup> conflict with discourse of human rights.



1. HR activist are standing for human rights.  
"Human dignity is a categorical imperative" — Kant.



2. Officials in Case-1 has wronged HR issue, without following the "Standards of operation".
3. Officials in Case-2 has used teleological/Consequentialist ethics for safety of his Team.
4. People involving in communal rights have shown value degradation in society with lack of trust in public institutions.

### Ethical dilemmas.

Case-1

1. Human Rights Vs. Greater Public Interest.  
 (Suspect died from Torture.) (Bombs might explode killing 100's.)

2. Not-following SOP Vs. Urgency of Situation

3. Breaking law by official Vs. possible greater loss of lives

explain it & make a complete explanation of dilemma.

Remarks

## Case 2

1. Teleological Ethics Vs Deontological Ethics

2. ~~Public duty~~ ~~vs~~ ~~Attacking~~  
of general public.

2. General public not upholding fundamental duty  
A - SI(A)(i): [Abuse, Violence].

3. ~~Breaking~~ Punishing involved official for  
following such instance might.

- a) ↓ morale.
- b) ↑ enthusiasm in communal events.

Relevant Issues  
in the case and  
possible solutions.

1. H.R activist would be given assurances of  
lawful action against involved  
officials.

Feedback (for office use only)

1. Clarity:

2. Relevance:

3. Depth:

4. Structure:

## 2. Case - 1

a). Above mentioned ethical dilemmas highlight the issues.

### b). Steps to follow

- i) Committee based action against officials.
- ii) Sensitivity training for HR in the police force.

## 3. Case - 2

a) Issues are mentioned above.

### b). Steps to follow

- i) Lighter action will be taken against the official because of the ends.

"If the ends are right, means can involve violence" — SC. Bose.

- ii) Strong strong action against those involved in stone pelting.

This would highlight my fortitude, decision making capacity and objectivity to ensure just enforcement of law.



Q6. You are the District Collector, responsible for overseeing the administrative affairs of the district. In your district, there is a well-known private school that prides itself on its reputation for academic excellence and inclusive education. The school has a diverse faculty and student body, promoting an environment that embraces diversity and equality.

The incident involves a teacher named Ms. Ria Sharma, who was recently hired by the private school. Ms. Sharma, a highly qualified and dedicated educator, joined the school with the hope of making a positive impact on her students' lives. However, her employment took an unexpected turn when she was unjustly dismissed before completing her six-month probation period.

The official reason provided by the school for Ms. Sharma's dismissal was her alleged failure to meet the satisfactory standards during the probation period. However, the true reason for her termination was her HIV-positive status, which was discovered by the school administration after her three months of service. The school administration decided not to disclose the real reason for her dismissal, fearing potential reputational damage and negative public perception.

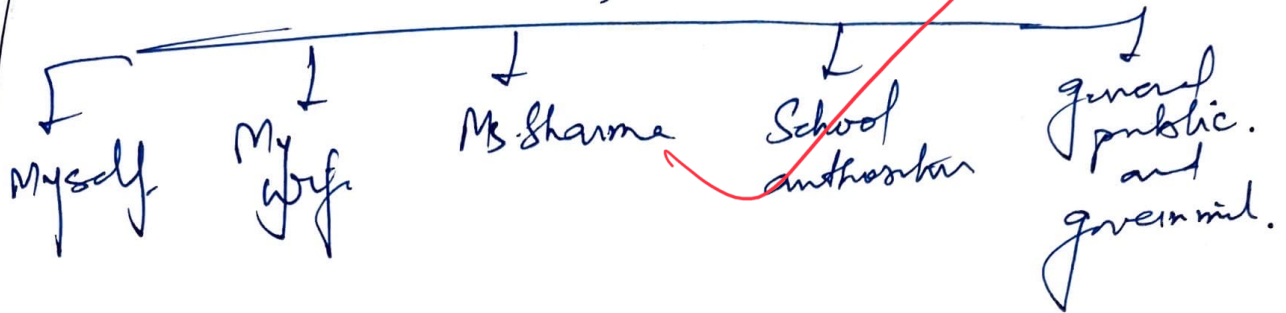
Ms. Sharma, a friend of your wife, has been devastated by her unjust termination. She feels helpless and unsure about how to address the discrimination she faced due to her HIV status. Your wife, deeply concerned for her friend's well-being and seeking your assistance, has shared this matter with you. However, she is apprehensive about taking any formal action that could potentially expose Ms. Sharma to public scrutiny and further harm her emotional well-being. This case comes to you through you wife in an informational conversation. Answer the following questions.

- What are relevant issues before you in this case.
- How you will address these issues and give justification. (20 Marks) (250 Words)

Above case highlights discriminations faced by HIV infected people. Following the constitutional morality, such discrimination is unlawful and goes against constitutional articles like A-14, A-21 etc.

Remarks

## Stakeholders



## Relevant Issues

- Not take any formal action as it would go against bust Ms Sharma's career.
- Discrimination by school against Ms Sharma.
- False image of school in general public.
- Ms Sharma potentially facing Mental issues.
- Wrongful termination of Ms Sharma, will affect her further appointments in her teaching career.
- Violates human dignity.



→ goes against ethical values like

- Compassion
- Equality etc.

### Steps to be taken.

#### 1. Immediate action

- Take cognisance and as DM, have dialogic with school authorities.
- will guide them about HIV sensitization and expect ethical behaviour atleast from school.
- would also inform them on possible punitive measures if Ms Sharma is not re-instated.
- Will also ensure sedation of carlier ~~long term action~~ reason for termination.
- Will also ensure Mental health counselling for Ms Sharma.

Remarks

Long term action

1. Sensitise people about HIV

How is  
Always input  
problem  
solving.

These steps will ensure amicable solution.  
to the issue which will cause show  
compassion, equality and inclusiveness.

⑦

Good points

More orientated  
to fix things which  
I have highlighted  
will make big  
change.  
Agree

Feedback (for office use only)

1. Clarity:

2. Relevance:

3. Depth:

4. Structure: